



Frequently Asked Questions

Raw Water Service

Who owns the raw water service?

The City of Dawson Creek currently owns and operates the raw (untreated) water service as part of its water system network. The primary purpose of the transmission main is to supply the City with untreated source water from the Kiskatinaw River.

Along the transmission main, a number of private properties have been connected over the years to receive untreated water. This service is intended for agricultural and other non-domestic uses only.

What are Raw Water Agreements?

Raw Water Agreements are legal agreements registered on the title of a property connected to the City's untreated water transmission line. The agreement is between the property owner and the City of Dawson Creek.

The agreement outlines the terms and conditions of the untreated water service, including permitted uses, cost recovery, liability provisions, and the responsibilities of the property owner receiving the service.

The agreement remains on title and continues to apply even if ownership of the property changes.

What are the responsibilities of the agreement holder?

The agreement holder is responsible for ensuring untreated water is used only for approved agricultural and non-domestic purposes.

The agreement holder is also responsible for paying utility bills issued by the City of Dawson Creek for water used on the property.

In addition, the agreement holder is responsible for the operation, maintenance, and repair of the untreated water service on their property, including all works related to the water service up to and including the service connection to the transmission main.

What does non-domestic use include?

Non-domestic water use means water used for purposes other than normal household activities.

It does not include water used for drinking, bathing, cooking, food preparation, heating, or sanitation activities such as washing clothes and dishes.

Why can't property owners treat the untreated water?

The Raw Water Agreements restrict the use of untreated water to agricultural and non-domestic purposes.

The treatment of water for human consumption, including domestic use, is regulated by Northern Health and is subject to testing, certification, monitoring, and inspection requirements to ensure the water is safe to consume.

For this reason, the City's untreated water service is intended for agricultural and other non-domestic uses only.

Who can I contact if I have questions about the survey or my Raw Water Agreement?

If you have questions about your Raw Water Agreement or the Raw Water Service Survey, please contact our team at:

devservices@dawsoncreek.ca

250-784-3618