

WATER USER NEWSLETTER

SUMMER 2026



Annual Water Meter Replacement Program

The Annual Water Meter Replacement Program is designed to upgrade water meters over time. As part of this program, the Township is currently replacing approximately 40 older units per year with new Radio Frequency Integrated (RFI) meters. The older units require staff to visit each property for readings and manually enter data which is time consuming and can lead to billing errors. New RFI meters can be read remotely from the street and automatically integrated into billing systems, overall improving accuracy and efficiency.

Reminder: Water bills are due August 14, 2026

Hydrogeological Assessment

As part of the Township's 2026 Capital Budget focused on improving the drinking water system in the hamlet of Baltimore, the Township will be completing a hydrogeological study. This study examines how groundwater moves underground, as well as quality, quantity, and overall availability in the area. It helps determine where groundwater can be reliably accessed and supported over the long term.

The goal of the assessment is to identify the most suitable location for a new well to support the existing system, which would help strengthen the existing water supply, improve system reliability, and provide additional capacity to support future growth.

Report an Issue

You can report emergencies such as watermain breaks or disruption of water service to our after hours emergency line by calling 1-866-948-5538

Report non-emergency water related issues by calling the Township at 905-342-2810

2026 Water User Fees

In February 2026, Council approved a 5% increase to water user fees effective January 1, 2026. This follows extensive review and public engagement and will help fund essential maintenance and improvements to support reliable service and the long-term sustainability of our water supply. For details, visit hamiltontownship.ca/fees-and-charges.

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Water Conservation

Conserving water indoors and outdoors during the warmer months is essential. Here are some simple ways to make a big difference:

- Fix leaks to prevent water waste.
- Use water-efficient appliances and fixtures and run full loads in dishwashers and washing machines.
- Water outdoor plants early morning or late evening to reduce evaporation, especially when using a sprinkler.
- Install a rain barrel for watering plants or cleaning.

Every small effort, from turning off the tap while brushing your teeth to adjusting garden watering, helps reduce the strain on our water supply.



Register to Vote!

All residents of the Township of Hamilton must be on the **Voters List** to cast a ballot during the 2026 municipal election.



Visit **RegisterToVoteON.ca** for information on eligibility, registration, and how to confirm, update, or add yourself to the Register.



Rain Barrel Information

Rain barrels are a simple way to conserve water by collecting rain for outdoor use, helping reduce demand on the municipal water system.

The 2026 Rain Barrel Sale through the Ganaraska Region Conservation Authority has officially closed, but residents can still request a barrel or find a sale nearby by visiting rainbarrel.ca.