

START HERE

Classroom Concern?

Contact Teacher

Concern Resolved?

YES

NO

YES

School-Wide
Concern?

Contact Principal

Concern Resolved?

NO

System-Wide
Concern?

Contact the Appropriate Superintendent

Concern Resolved?

YES

NO

Contact the Student and Family Support Office (SFSO)
supportoffice@kprdsb.ca

YES

Human Rights
Concern?

NO

Review Concern and Identify
Resolution Process

Routed to
Commissioner's Office

Coordinate and
Communicate Resolution