



Tell Us About Your Experience with Care in the Durham Regional Cancer Centre (DRCC)

Would you or your care partner like to share a compliment about your healthcare team in the DRCC?

Would you or your care partner like to share other feedback on your experience with care in the DRCC?

You or your care partner can share your compliments or feedback with the Lakeridge Health Patient Experience Program by:

- Completing an online form by scanning the QR code below using the camera on your mobile device, or



- Calling a Patient Experience Specialist at 905-576-8711 extension 34402.

We are committed to giving you the best care possible. We want to hear about your experience with care. It can be shared with your care team or remain anonymous. Hearing about your experience helps us continue to support processes that have gone well. It also helps us identify areas where we can improve the care we give.

You can also complete Ontario Health – Cancer Care Ontario's Your Voice Matters survey at isaac.ontariohealth.ca/yvm/cancer. This anonymous survey includes multiple choice questions that will take you about 3 to 5 minutes to complete. We review a summary of this feedback to better understand what is going well and where we might need to make improvements.