

2025 Niagara Falls Public Library Annual Report

Niagara Falls Public Library

Vision Statement

To empower communities and inspire the pursuit of discovery, knowledge, and creativity.



Mission Statement

A gateway to information - through awareness, connection, service and access to technology – fostering community enrichment for all.



A Year of Connection, Growth, and Community Impact

Powered by the daily work of our dedicated staff team, Niagara Falls Public Library celebrated big achievements in 2025.

We expanded access to everything the library has to offer.

» Reopening a new location in Chippawa with open+ technology.

» Becoming the service provider for EarlyON Child and Family Centres in Niagara Falls and Niagara-on-the-Lake.

» Expanding Bookmobile service to summer day camps.

We found new ways to connect with the community.

» Hosting events including Comic Con, and fundraisers such as Trivia Night and Books and Brews at Taps on Queen.

» Highlighting community reading recommendations through the Influencer Project.

We upgraded our welcoming community spaces.

» Building a new programming and gallery space at Victoria Avenue Library.

» Relocating Local History materials to the Oakes Room at Victoria Avenue Library to improve public visibility and accessibility.

» Introducing a four-person private study pod to offer more focused work at Community Centre Library.

We continued to build library awareness.

» Celebrating Library Day with a successful event at Victoria Avenue Library.

» Joining the City of Niagara Falls in highlighting 20 years of serving the community at the Community Centre Library.

» Visiting elementary and high schools to connect with students.

We're Making an Impact

Summer Reading Club

1,668
kids participated

+26%

+44%

1,070,472
Total reading minutes logged

93%
learned something new

96%
want to use the library more

97%
Enjoyed reading more

We have been a participant in the summer reading club for 3 years now. My children have improved their reading skills. This has been seen by myself and their teachers. They enjoyed all the different items available to borrow. You are doing a great job. We love the programs available!

– 2025 TD Summer Reader Caregiver

EarlyON Stats

2,865
Children Visits

2,421
Caregiver Visits

5,286
Early ON total visits

677
Bookmobile Service hours

357
Bookmobile stops

4,476
Engaged residents. We continued to bring library services out in the community, to increase access for residents.

New Chippawa Library Location

On August 23, we opened a new location to expand library service for the Chippawa community. The introduction of open+ in September opened up self-serve hours, making the new Chippawa Library more accessible for customers. We connect with Chippawa customers through several programs, including EarlyON, every week at the new location.







EarlyON at the Library

Early ON
Child and Family Centre

We absolutely love every event the library organizes — we dressed up for Comic Con, and they also participated enthusiastically in EarlyON. Each of these activities has helped us learn English, spend quality time together as a family, and make new friends. I'm deeply grateful to the entire library team for their kindness, dedication, and joy. Thank you for creating such a special place where new families like mine can feel at home.

- Paola

We launched a very exciting partnership with the Niagara Region in September for EarlyON Child and Family Centres! NFPL became the new service provider for five EarlyON locations in Niagara Falls and Niagara-on-the-Lake, at all four library locations, and the NOTL Library.

EarlyON provides free, high-quality drop-in programs for children from birth to six years of age, their parents, and caregivers. This new partnership leverages the best of what both the library and EarlyON have to offer, expanding support for early literacy to more comprehensive developmental and parental support.

At EarlyON, we've helped families connect with their community, gain the tools to parent with confidence, and watch their little ones thrive.



Early ON
Child and Family Centre







Thanks to the library I made it through the hard parts of motherhood—specifically in the first year. It gave me a place to go & connect with other mothers at baby time. It was in those classes that I was able to make my village which I still have today.

- Holley

Moments that MATTER

In the modern world, I find it hard to connect. To be able to come to in person groups and connect with like minded people is so precious to me.

- Emily

COM turns 20!









Library Day



Moments that MATTER



Trivia Night



Stuffy Sleepover



Comic Con





Thank you for being such a special place for me. The library has helped me meet wonderful people, practice my English, and feel less alone. I'm deeply grateful to everyone apart of the library for making it a safe place where I always feel welcome.

- Judith

Library Stats

329,385 in-person visits **+11%**

482,386 virtual visits **+8%**

27,090 active cardholders **+18%**

6,090 new card registrations **+19%**

2,721 programs **+19%**

41,386 program attendees **+3%**

47,391 wifi sessions

39,693 computer sessions

32,956 questions answered

333,926 physical items borrowed

329,666 digital items borrowed

663,592 total items borrowed

The numbers on this page are a year-over-year comparison to 2024

NFPL in the Community!

From parks and pool visits, to classrooms & Canada Day celebrations, we were there!











Donations

$28,959.67 in donations received in 2025

Thank you to our generous donors for helping us build a more connected community, improve access to resources and preserve our shared history in Niagara Falls.



Grants

Canada Revenue Agency: Community Volunteer Income Tax Program	$1,145
Young Canada Works: Career Focus	$15,000
McCall MacBain Foundation After School Program Grant	$25,000
Niagara Region EarlyON One-Time Funding:	
Technology & Play-Based Learning Materials Refresh	$40,625
Niagara Region EarlyON One-Time Funding: Start-up Funds	$50,000
Niagara Region EarlyON Funding: Professional Learning Grant	$1,202
Niagara Community Foundation David S. Howes Fund:	
Chippawa Library Revitalization and Third Space	$60,000
ParticipACTION Community Challenge	$750
Canada Summer Jobs	$2,408

** This list represents special & project grants only*

Fundraisers

Trivia Night at the Library	$1,680
Books & Brews at Taps on Queen (Donated Proceeds)	$1,232



Library staff can now digitize our decade-spanning and extensive collection of Niagara Falls Review negatives, among other important historical documents and images. The new Viewscan 5 Microfilm Scanner offers superior image quality scanning when digitizing film. Available at Victoria Avenue Library.

Thank you!



The Merlin ultra video magnifier helps users with low vision to magnify print and photos. Donated by Carmelo and Kathryn Carrera. Available at Stamford Centre Library.

Summer Reading Club Donors

We received $4,500 in total donations from local businesses to help us provide prizes and incentives throughout Summer Reading Club to encourage reader participation.

Batlaxe
Bird Kingdom
Greg Frewin Theatre
McDonald's
Niagara Falls Helicopter Tours
Niagara IceDogs
Niagara Parks
Niagara River Lions
Red Chip Wagon
Sharky's Playground
Shaw Festival
Someday Books
Thundering Waters Golf Club
Welland Jackfish
Wendy's



2025

Financials

Visit the Library's website for full audited financial statements, prepared in accordance with public sector accounting standards & approved by the Library Board.

nfpl.info/2025Financials



2025
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Public Library

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