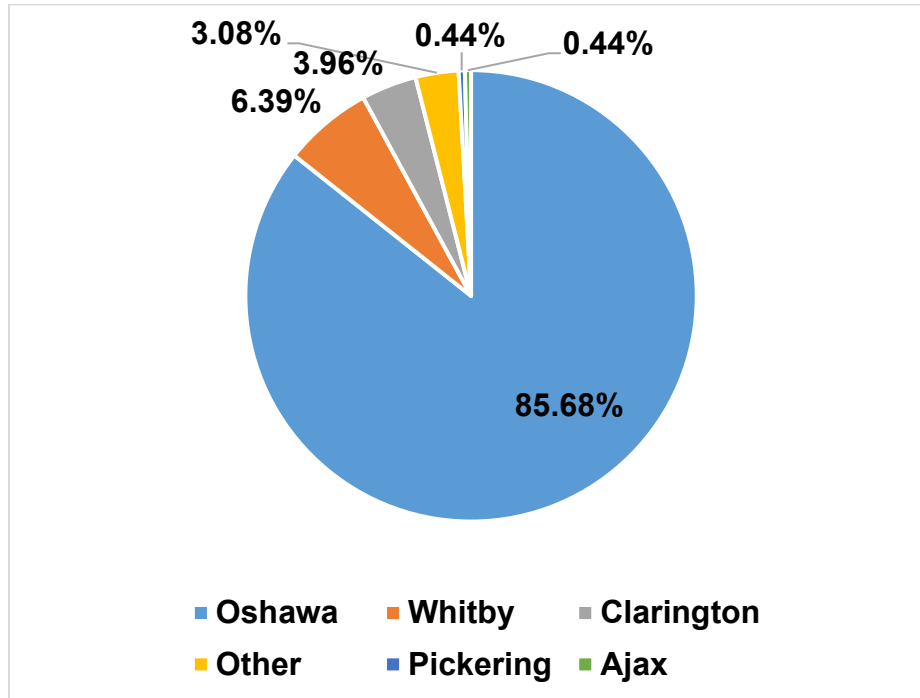


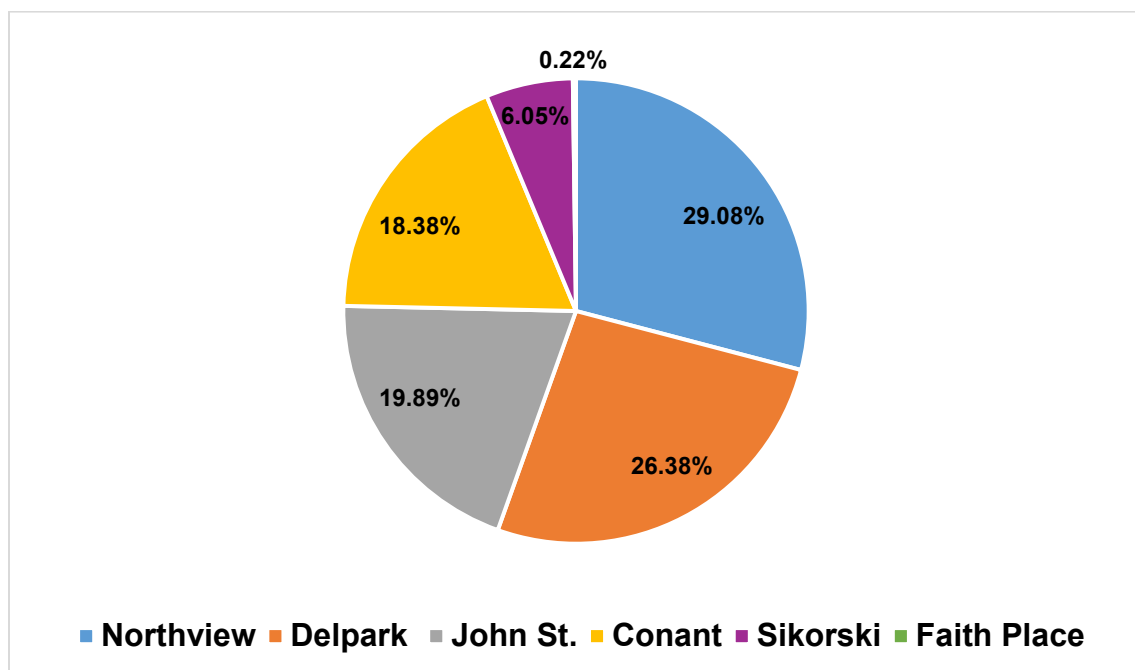
**OSCC55 Member Satisfaction Survey March 2026**

*\*454 respondents in total, with some questions only answered by a subset of respondents*

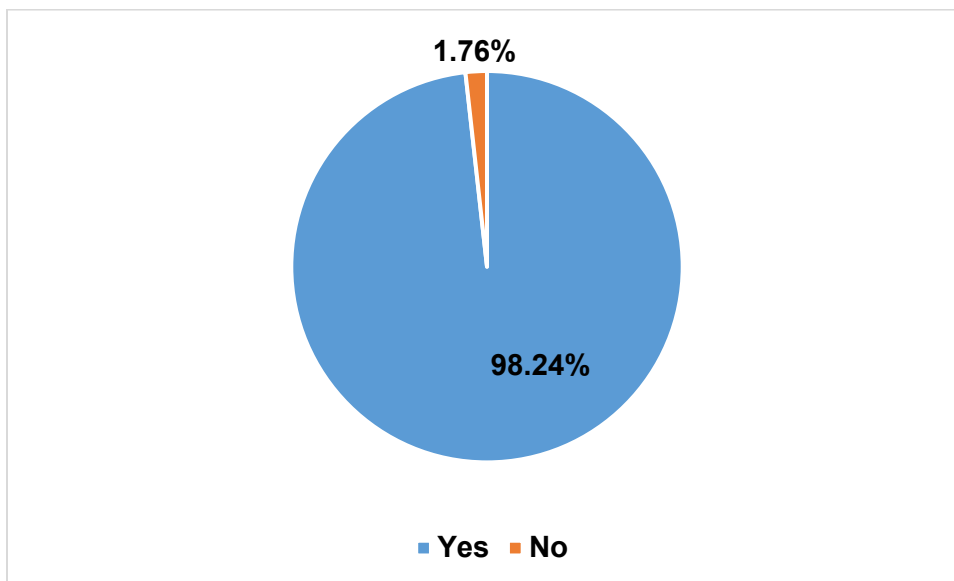
**Question 1.** Where do you live?



**Question 2.** Where do you attend your programs?

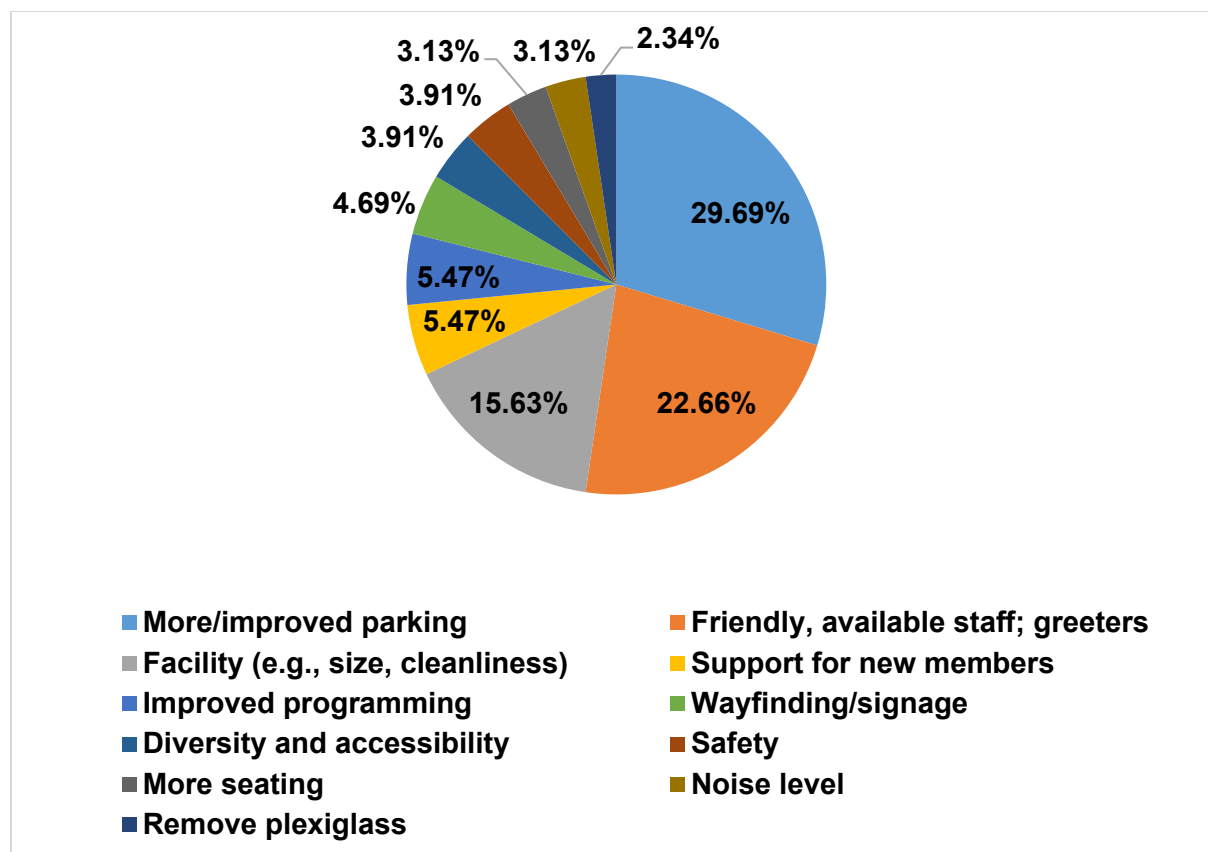


**Question 3.** Do you feel welcome when visiting the OSCC55+ locations?

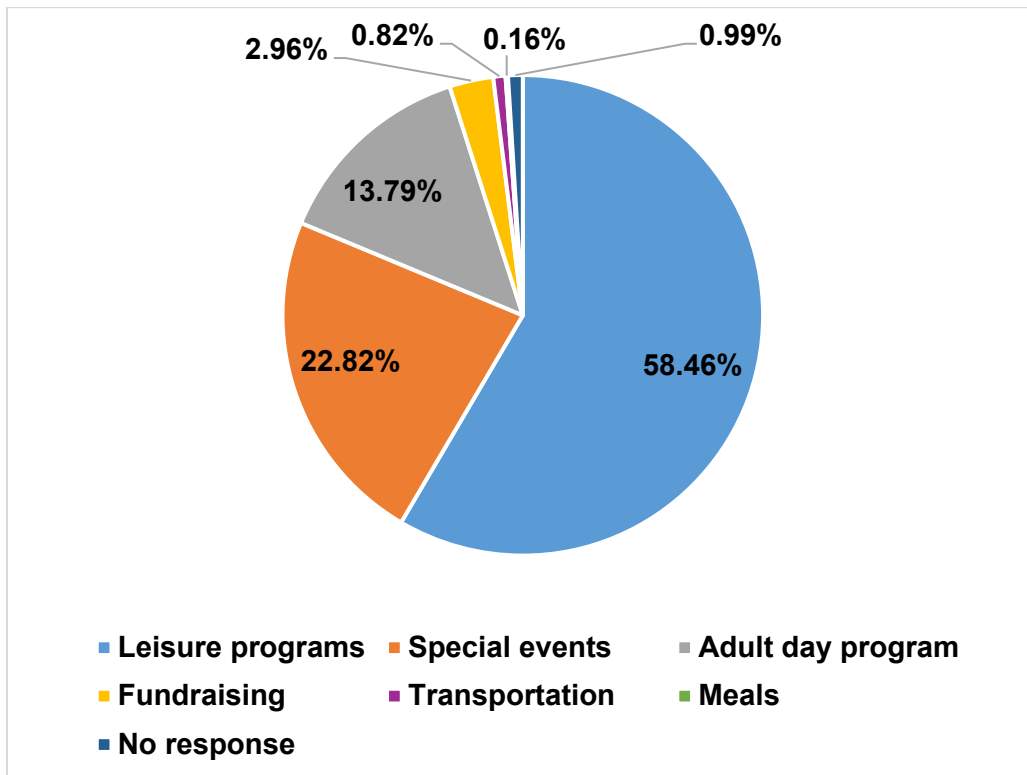


**Question 4.** How can we improve our locations to be more welcoming to our members and visitors?

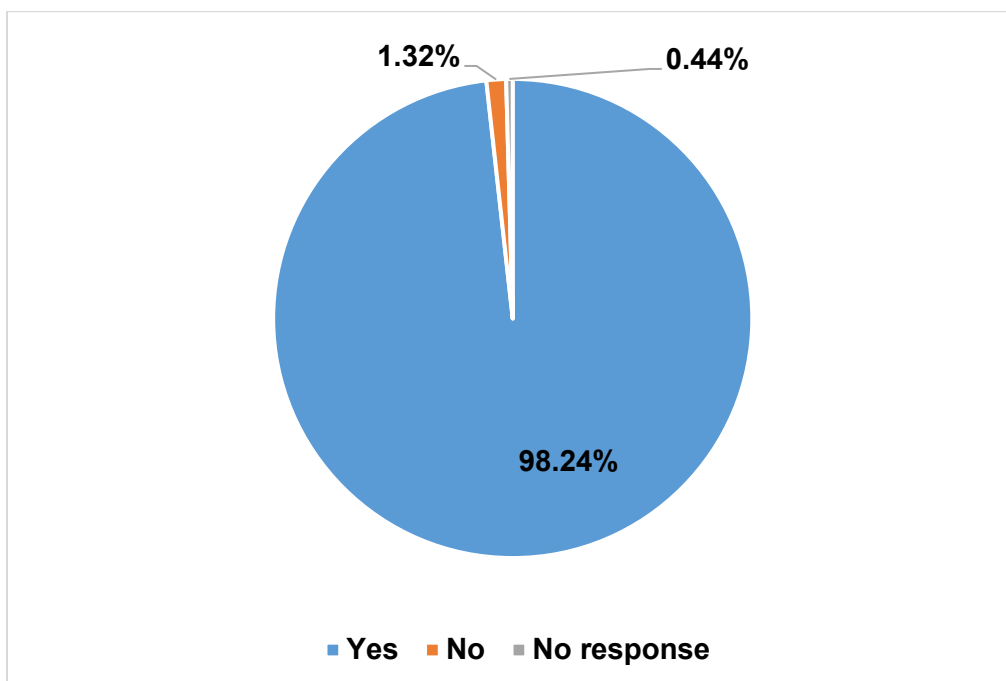
• 128 respondents



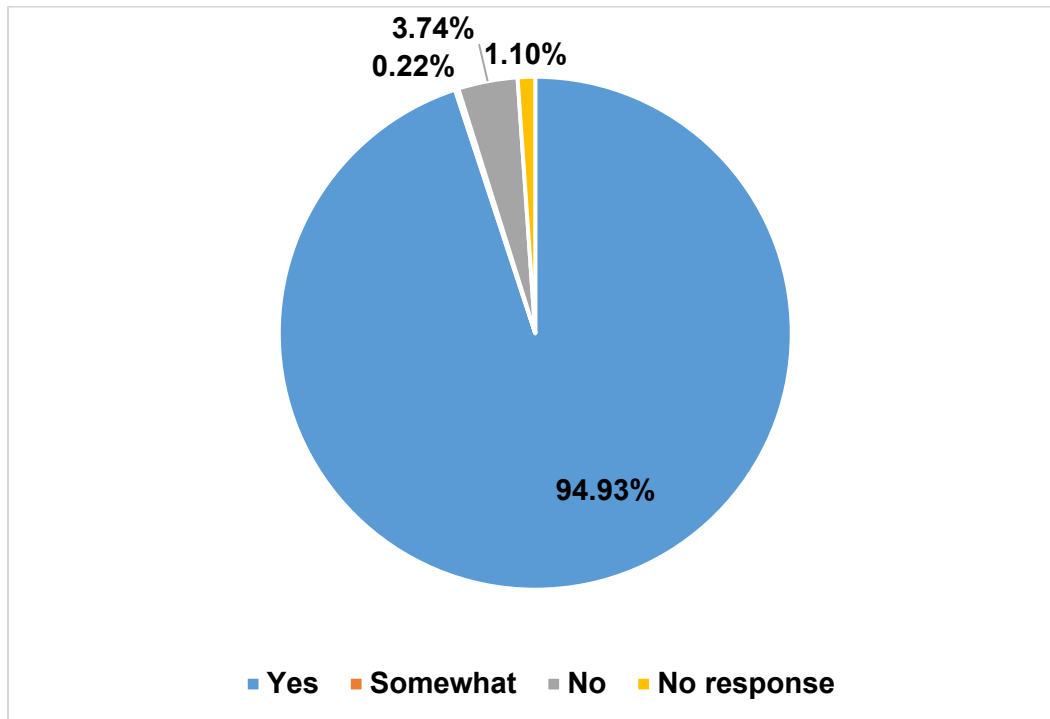
**Question 5.** What program(s)/services are you currently involved in?



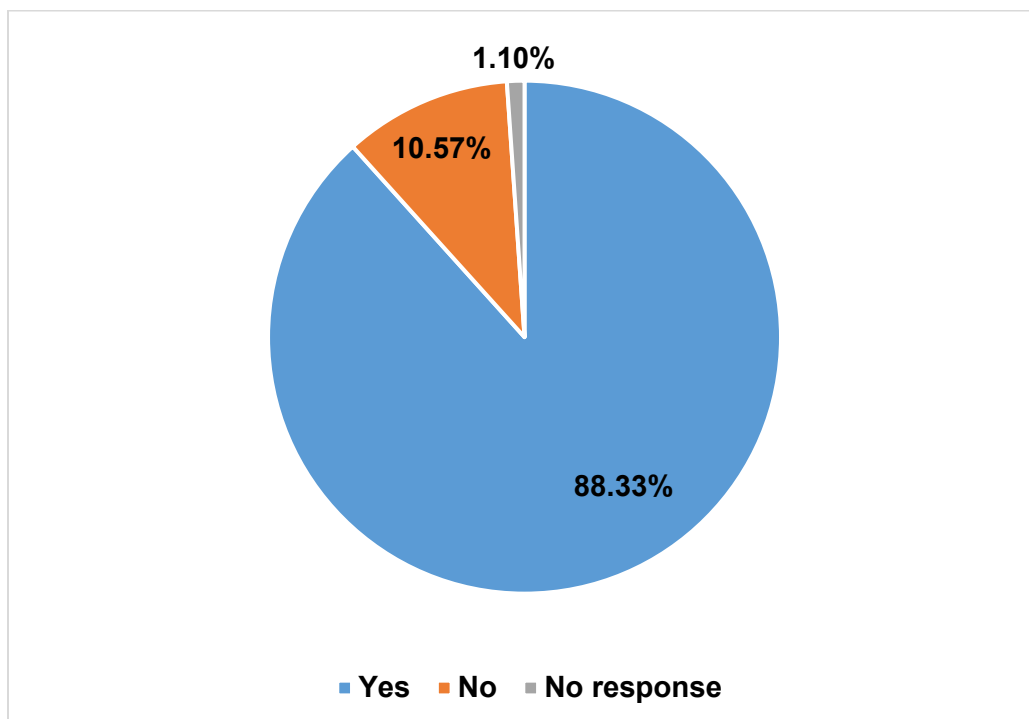
**Question 6.** Have you been involved in leisure programs or events in previous years?



**Question 7.** Do you feel the price for the programs/services is good value?

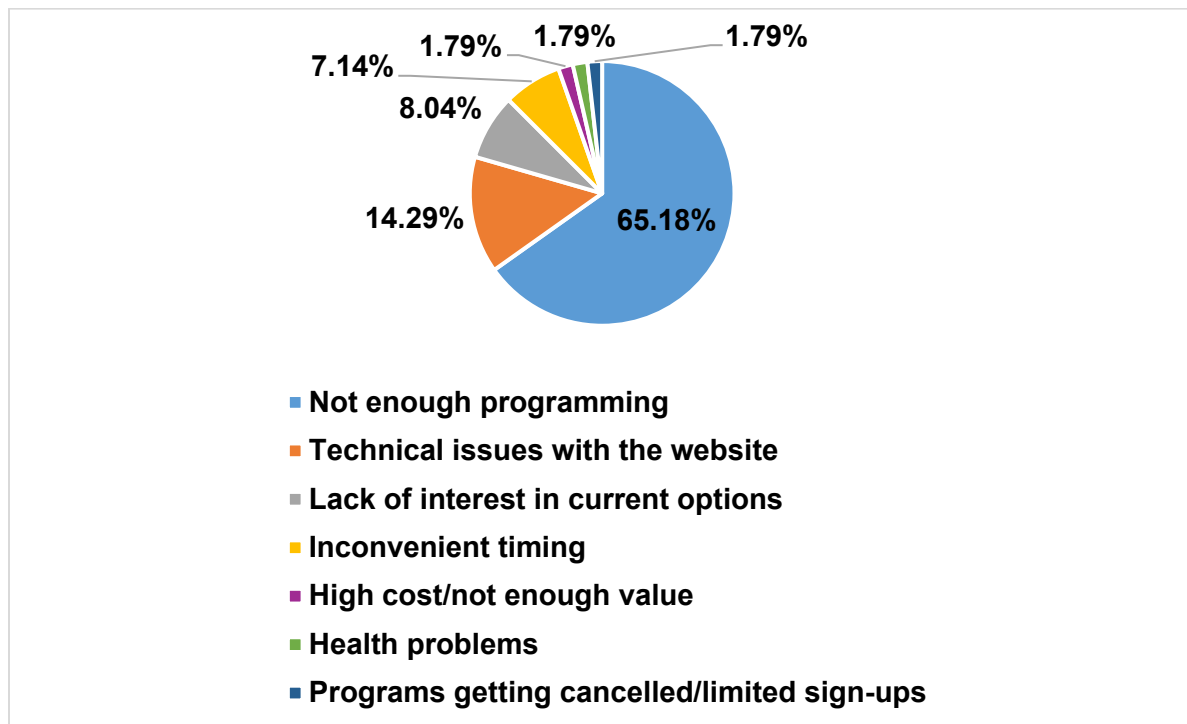


**Question 8.** In general, are you able to register for the program(s) you want?

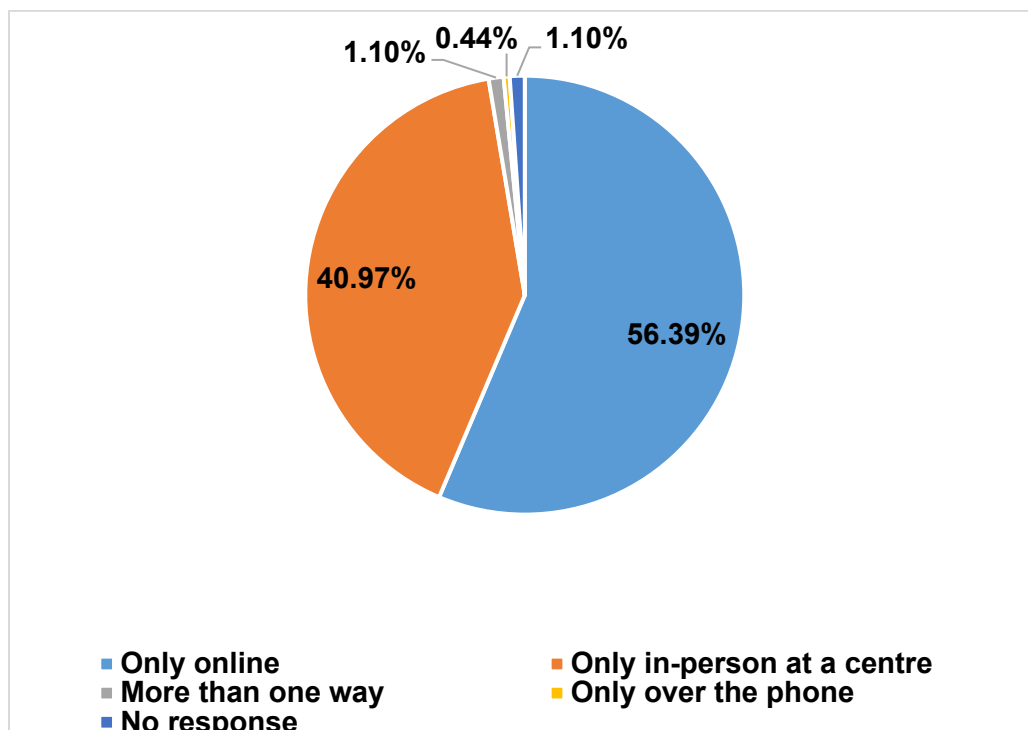


**Question 9.** If your answer is 'no' to question #8, please indicate why (example: program is full, technical issues, etc.).

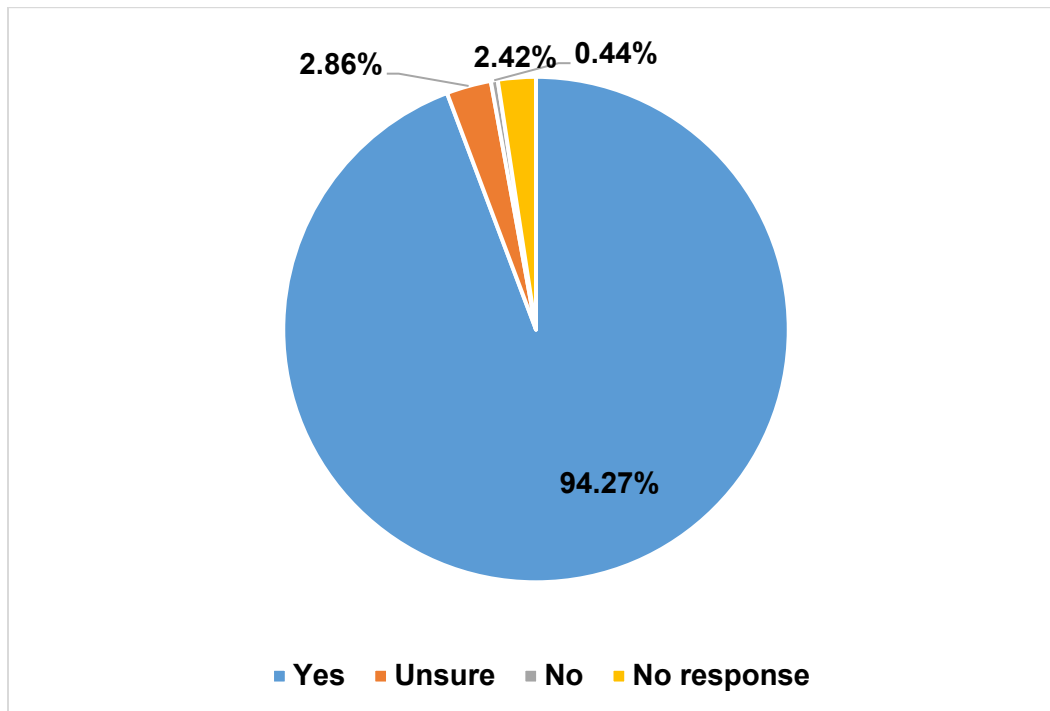
• 112 respondents



**Question 10.** When registering for program(s), what method do you use?

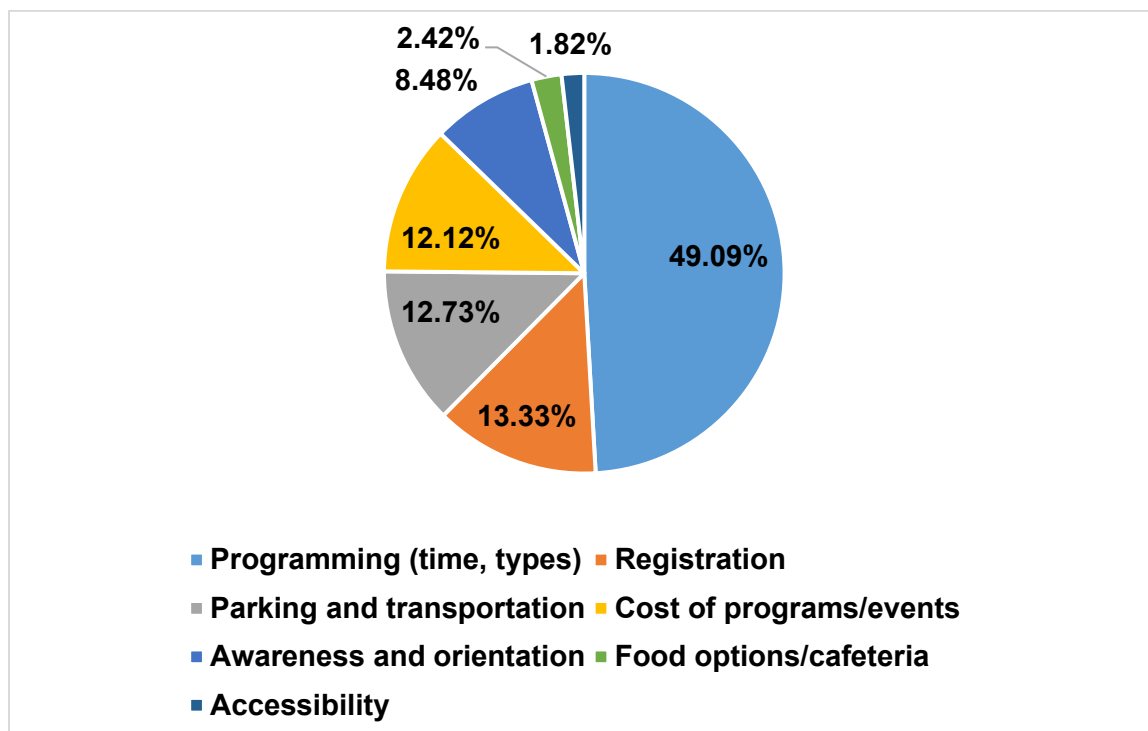


**Question 11.** Would you recommend OSCC55+ programs to others?

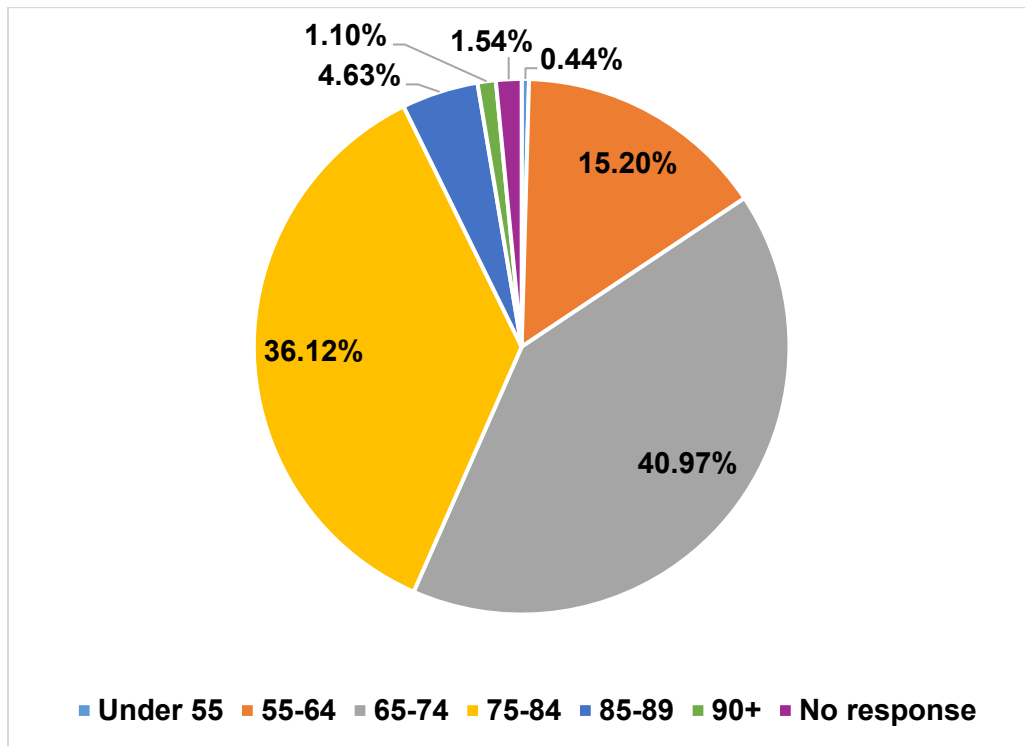


**Question 12.** How can we improve our services to serve you better?

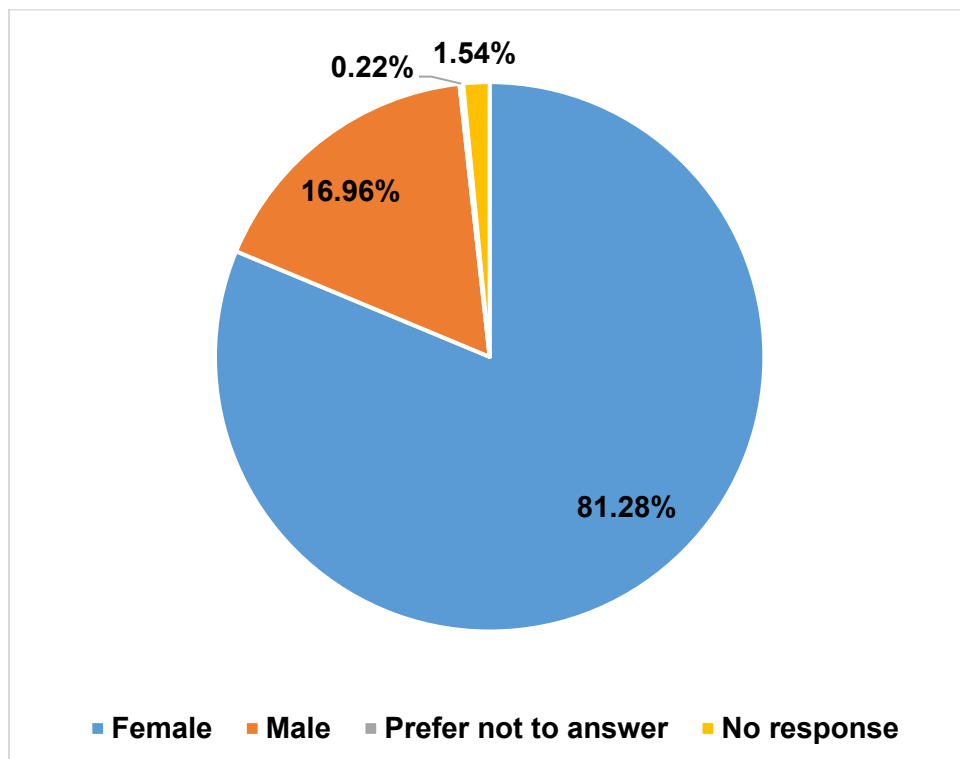
• 165 respondents



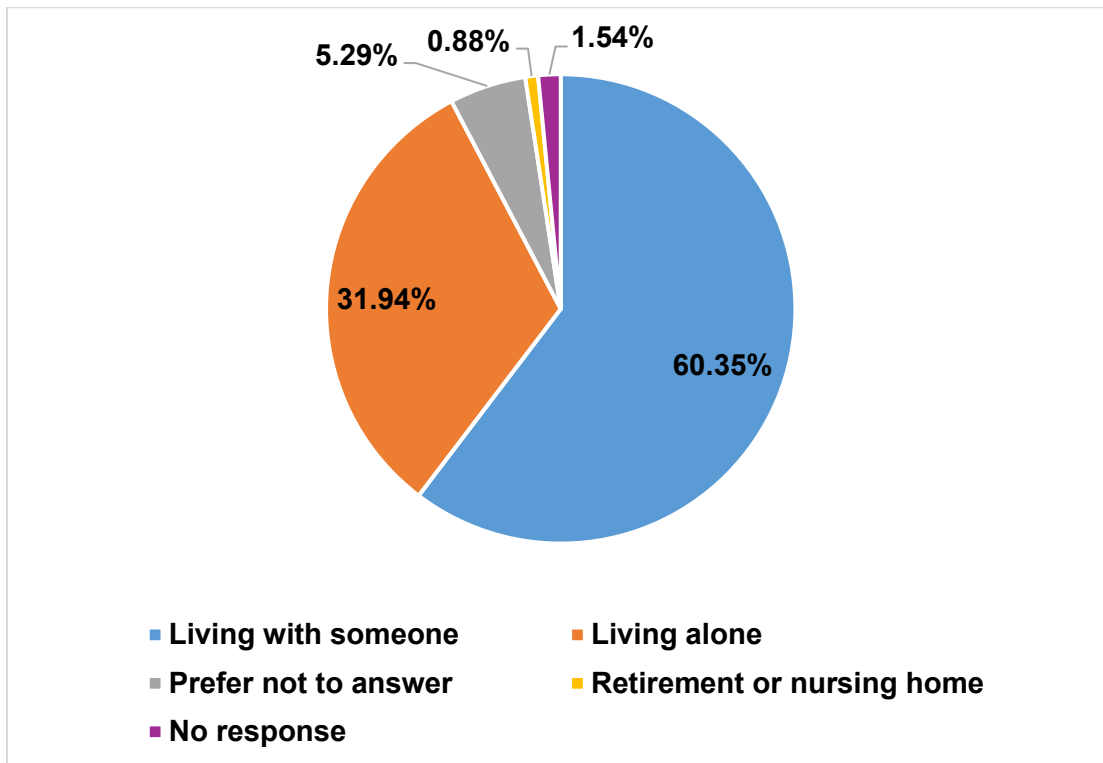
**Question 13.** Please provide your age range.



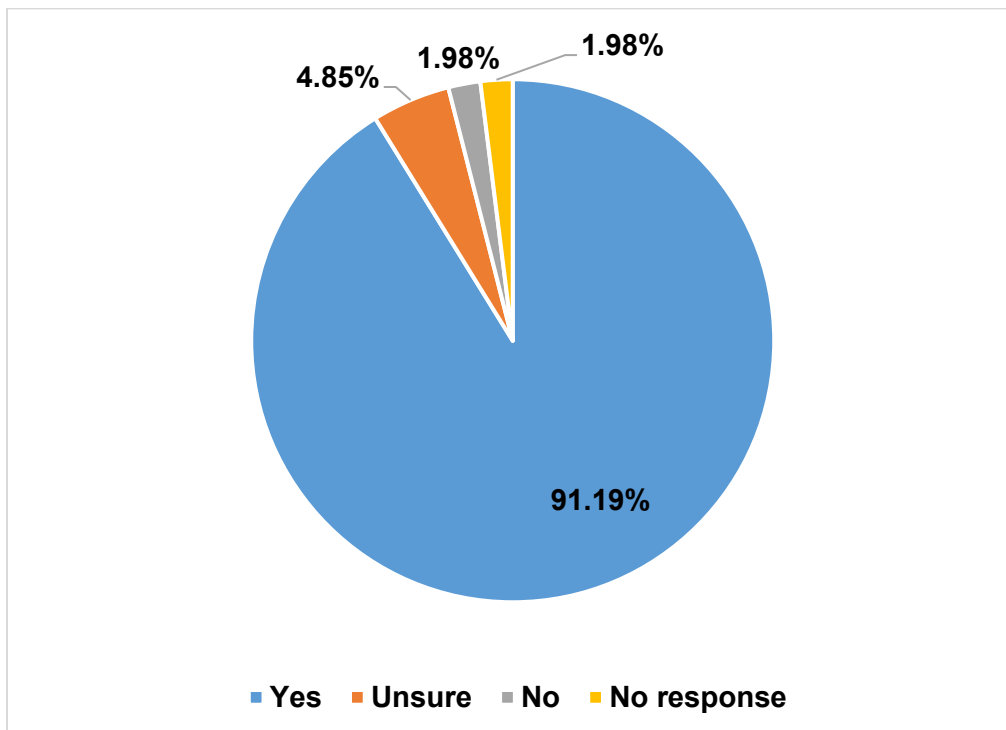
**Question 14.** I identify as:



**Question 15.** What is your current living situation?

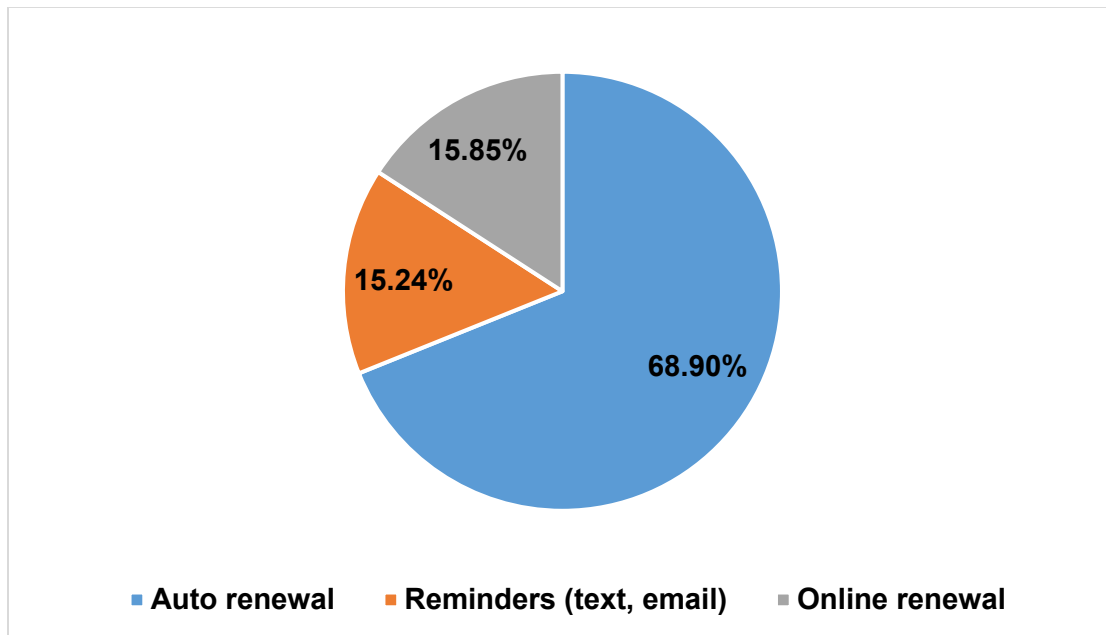


**Question 16.** Do you intend to renew your membership this coming year?



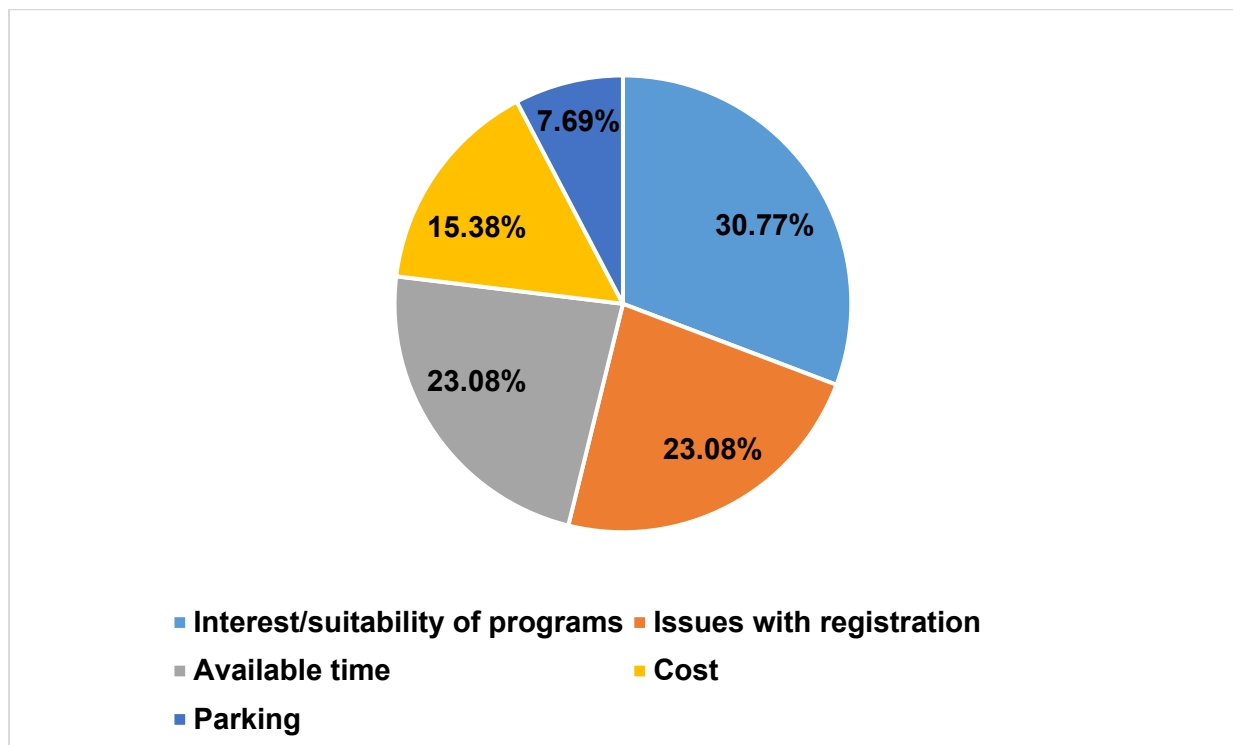


**Question 17.** Is there some way we can make the renewal process easier for you (example: automated renewal)?

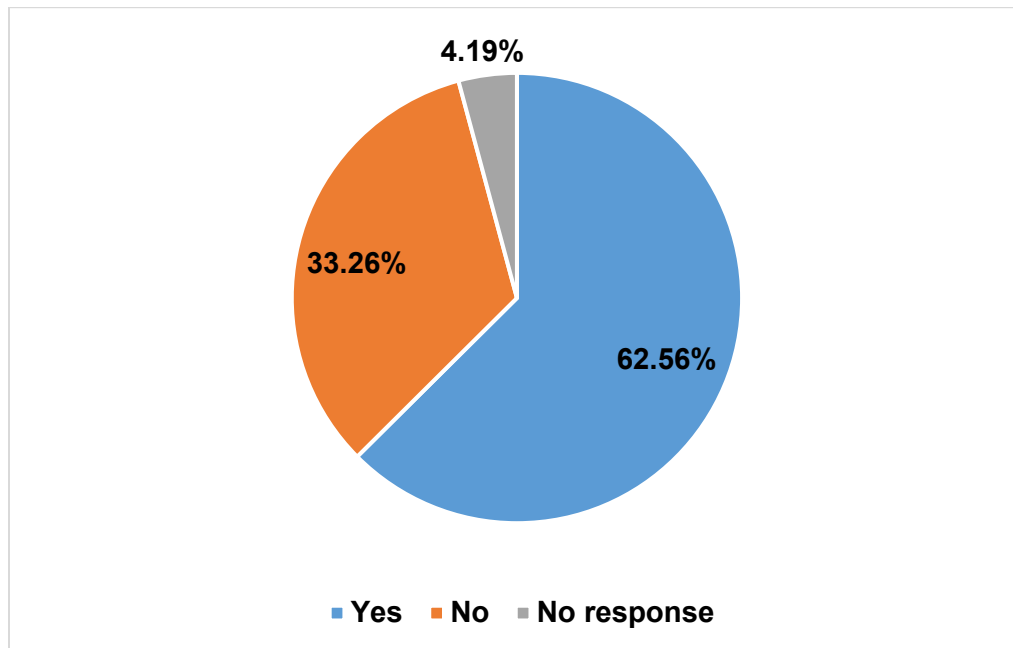


**Question 18.** If your answer is 'no' to question #16, would you be able to tell us why you are not renewing? (optional)

• 13 respondents



**Question 19.** Are you interested in attending education or information seminar(s)?



**Question 20.** If yes to question #19, what topics are you interested in?

• 290 respondents

