

Building the future of service, **together.**



A single digital space to work smarter, stay connected,
and support our growing community.



Streamlined

Everything in one place

- ✓ Centralized customer information and service requests
- ✓ Better collaboration
- ✓ One single view for staff



Accessible

Easy access for everyone

- ✓ See who is working on what
- ✓ Shared history and updates - know the status of every request
- ✓ Stay aligned across teams

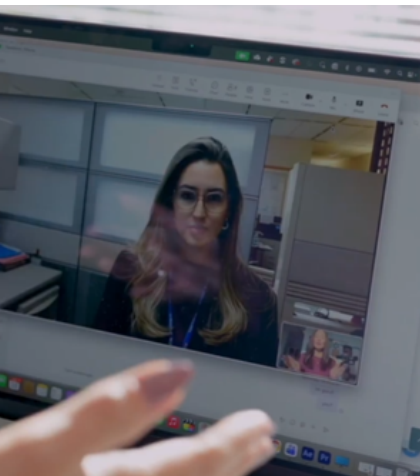


Convenient

Workflows that work for you

- ✓ Less manual steps, paper, and duplication
- ✓ Improved data and reporting
- ✓ More time for meaningful work

This change will strengthen connection, make the workday easier, and help us deliver the convenient, modern services residents expect.



— City of —
PICKERING

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