



# **Chief Administrative Officer's Report**

*September 2026*

## Mission Statement

To foster healthier communities by economically providing caring human services that empower and enable the people we serve to improve their quality of life.

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## Association of Municipalities of Ontario Conference (Ottawa, Aug 16-19, 2026)

At the recent Association of Municipalities of Ontario (AMO) Conference, the Northern Ontario Service Deliverers Association (NOSDA) held several key meetings with provincial ministries to advocate for priorities affecting Northern communities, with our CAO Tammy MacKenzie joining the delegation to ensure a strong voice for the North.

NOSDA's delegation met with the Honourable Raymond Cho, Minister for Seniors and Accessibility to highlight the importance of creating a Northern Ontario Aging in Place Strategy, bringing together affordable housing, accessibility, transportation, health care, and community supports. NOSDA also shared how its proposed Housing Portfolio Project, which includes approximately 1,200 affordable housing units across Northern Ontario, presents an opportunity to incorporate accessibility and age-friendly design from the outset and support seniors in remaining connected to their communities.



*Pictured: Charene Gilles (CAO, Rainy River DSB), Fern Dominelli (NOSDA Executive Director), Lynn Watson (NOSDA Vice-Chair), the Honourable Raymond Cho (Minister for Seniors and Accessibility), Michelle Boileau (NOSDA Chair), Tammy MacKenzie (CAO, Parry Sound DSSAB), Ken Ranta (CEO, Thunder Bay DSSAB).*

NOSDA had the opportunity to meet with representatives from Ontario's Ministry of Children, Community and Social Services (MCCSS) to discuss the important connection between income stability, housing stability, and workforce participation. The discussion reinforced the importance of ensuring people have the stability and supports they need to secure housing, and build stronger futures. We appreciate the opportunity to share Northern Ontario's priorities and look forward to continued collaboration.



## 'Everyday Impact' – August 2026

### Jessica Cargill

Jessica is a valuable member of our Esprit Team. She brings a background of working knowledge and applies it to her new role as a Residential Program Worker. She provides expectational support to the residents through her compassion and kindness.

If a resident is struggling or just wants to chat, Jessica will take the time to make a cup of tea for them and sit down in a warm and caring atmosphere and just listen and provide sound supportive guidance.

When not in the shelter working, residents will always ask when her next shift is. She takes the time to make a meaningful difference in the lives of each resident. She is not only supportive to the residents but also to her coworkers and is an all-around team player!



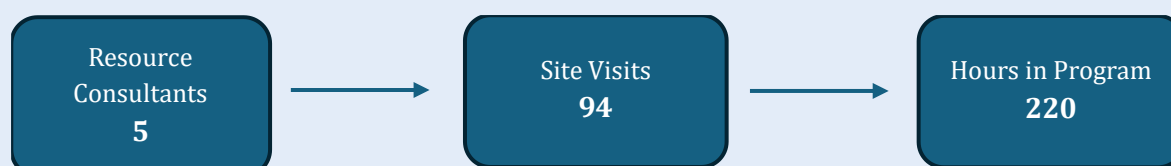
## Inclusion Support Services – July 2026

| Age Group                 | EarlyON   | Licensed ELCC | Monthly Total | Discharges | Referrals | Waitlist |
|---------------------------|-----------|---------------|---------------|------------|-----------|----------|
| Infant (0–18 months)      | 0         | 1             | 1             | 0          | 1         | 0        |
| Toddler (18–30 months)    | 2         | 5             | 7             | 0          | 1         | 0        |
| Preschool (30–47 months)  | 8         | 43            | 51            | 0          | 0         | 0        |
| JK/SK (48 months–6 years) |           | 21            | 21            | 2          | 0         | 0        |
| School Age (6 years+)     | 1         | 1             | 2             | 0          | 0         | 0        |
| Monthly Total             | 11        | 71            | 82            | 2          | 2         | 0        |
| <b>Year to Date</b>       | <b>15</b> | <b>77</b>     | <b>94</b>     | <b>8</b>   | <b>31</b> | <b>0</b> |

### Active Caseload: 82 Children

**Referrals: 2** (*children may be referred for more than one reason*)

- 2 Speech and Language Delays,



## EarlyON Child and Family Centre Reporting Month: July 2026

| Activity                             | Monthly Total | Year to Date |
|--------------------------------------|---------------|--------------|
| Number of Child Visits               | 769           | 5983         |
| Number of Unique Children - monthly  | 259           | 878          |
| Number of Adult Visits               | 537           | 4339         |
| Number of Unique Adults - monthly    | 187           | 742          |
| Number of Professionals              | 19            | 202          |
| Number of Virtual Programming Events | 9             | 15           |
| Number of engagements - social media | 888           | 2829         |
| Number of views - social media       | 29771         | 157376       |

### EarlyON Literacy Program, July 2026

The goal for promoting literacy in the early stages/years of life is to support continued communication, and language development. This includes encouraging talking, listening, singing, storytelling, reading, and building vocabulary through play. Early literacy skills and experiences help prepare/set children up for success with writing and reading as they enter school.

The ways that we help to build these skills are through a multitude of hands-on activities, learning through environment and play, and interactions among peers and trusted adults. By making literacy/learning fun and engaging it helps young children remember experiences and connect new information to what they already know.

When children learn through play, stories, songs, movement, hands-on activities, and positive interactions, they are more likely to stay interested, participate, and recall what they learned. These types of learning experiences not only support language, but they encourage confidence, creativity, and overall development

| July Summary                  |       |
|-------------------------------|-------|
| <b>Total Visits</b>           | 14    |
| <b>Total Programs/Centres</b> | 14    |
| <b>Total Hours</b>            | 33.50 |
| <b>Total Children</b>         | 111   |
| <b>Total Professionals</b>    | 38    |
| <b>Total Adults</b>           | 85    |
| <b>Total Families</b>         | 71    |

## Funding Sources for District Wide Childcare Spaces

### Child Care Service Management

#### Total Children by Funding Source – July 2026

| <b>ACTIVE</b>            |                      |                      |
|--------------------------|----------------------|----------------------|
| <b>Funding Source</b>    | <b># of Children</b> | <b># of Families</b> |
| CWELCC                   | 46                   | 45                   |
| CWELCC Full Fee          | 233                  | 229                  |
| Extended Day Fee Subsidy | 4                    | 4                    |
| Fee Subsidy              | 59                   | 49                   |
| Full Fee                 | 1                    | 1                    |
| Ontario Works            | 1                    | 1                    |
| <b>Total Active:</b>     | <b>344</b>           | <b>329</b>           |

| <b>NEW</b>               |                      |                      |
|--------------------------|----------------------|----------------------|
| <b>Funding Source</b>    | <b># of Children</b> | <b># of Families</b> |
| CWELCC                   | 2                    | 2                    |
| CWELCC Full Fee          | 6                    | 6                    |
| Extended Day Fee Subsidy | 1                    | 1                    |
| Fee Subsidy              | 33                   | 27                   |
| Full Fee                 | 0                    | 0                    |
| Ontario Works            | 0                    | 0                    |
| <b>Total New:</b>        | <b>42</b>            | <b>36</b>            |

| <b>EXITS</b>             |                      |                      |
|--------------------------|----------------------|----------------------|
| <b>Funding Source</b>    | <b># of Children</b> | <b># of Families</b> |
| CWELCC                   | 0                    | 0                    |
| CWELCC Full Fee          | 0                    | 0                    |
| Extended Day Fee Subsidy | 0                    | 0                    |
| Fee Subsidy              | 5                    | 5                    |
| Full Fee                 | 0                    | 0                    |
| Ontario Works            | 0                    | 0                    |
| <b>Total Exits:</b>      | <b>5</b>             | <b>5</b>             |

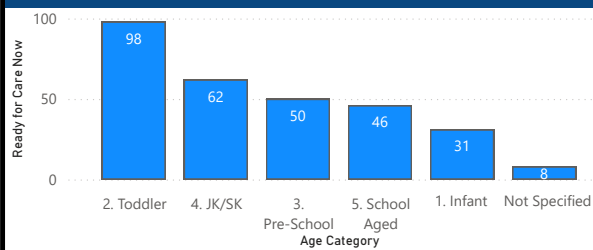
The District of Parry Sound Child Care Application Portal was launched on July 24, 2024. Since implementation, operators and child care service management staff have been working to "clean" the Application Portal by removing duplicates, training staff and assisting families with updating their profiles.

### Registry and Waitlist Data for July 2026

#### Children Waiting for Primary Care

295

#### Children Waiting for Primary Care by Age Category



#### Unique Children Waiting for Care

518

#### Children who Identify as Indigenous

74

#### Children Identifying Francophone Relatives

49

**Waiting for Care** - This number represents the unique children who are currently applied for care. This includes children who may already be placed in a program and have applied to another. This also includes the number of children pre-registered for future care.

#### Additions to Application Portal

34

#### Children Placed

10

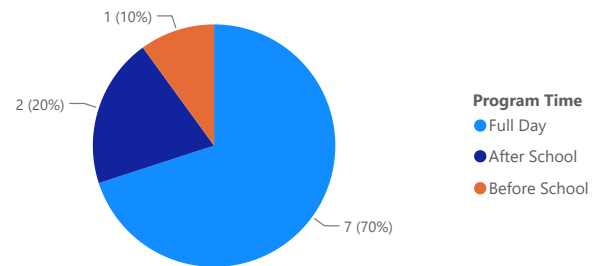
#### Spaces Filled

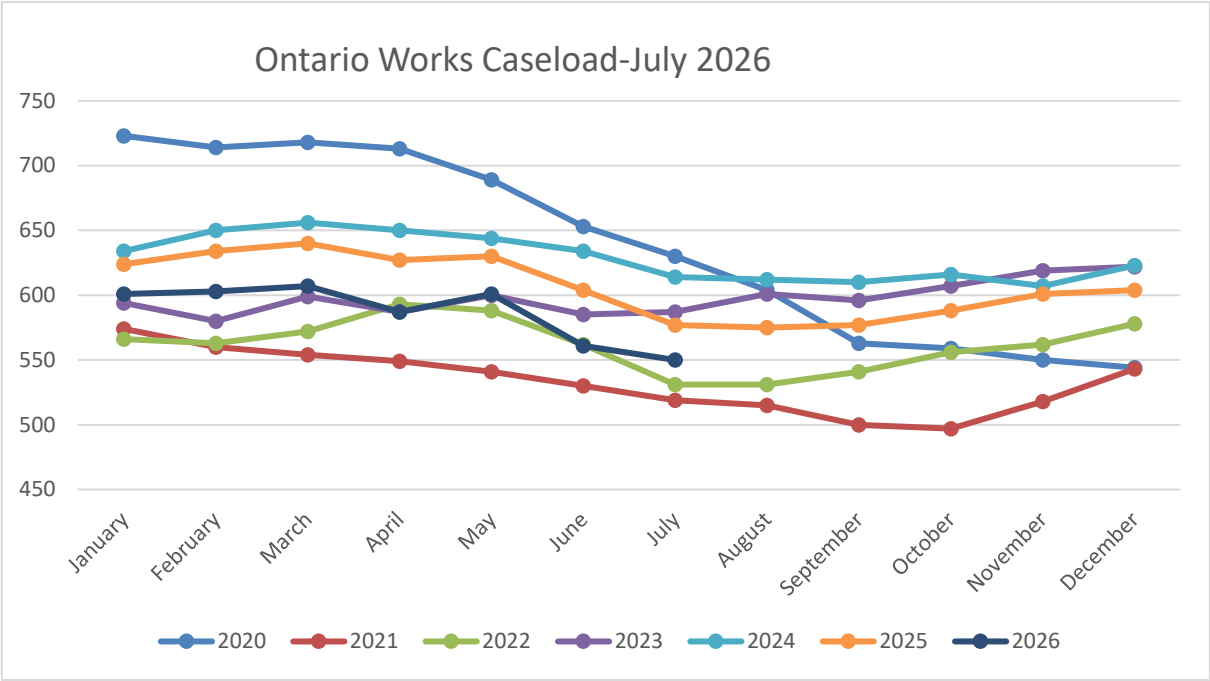
10

**Children Placed** - The number of unique children placed in a program.

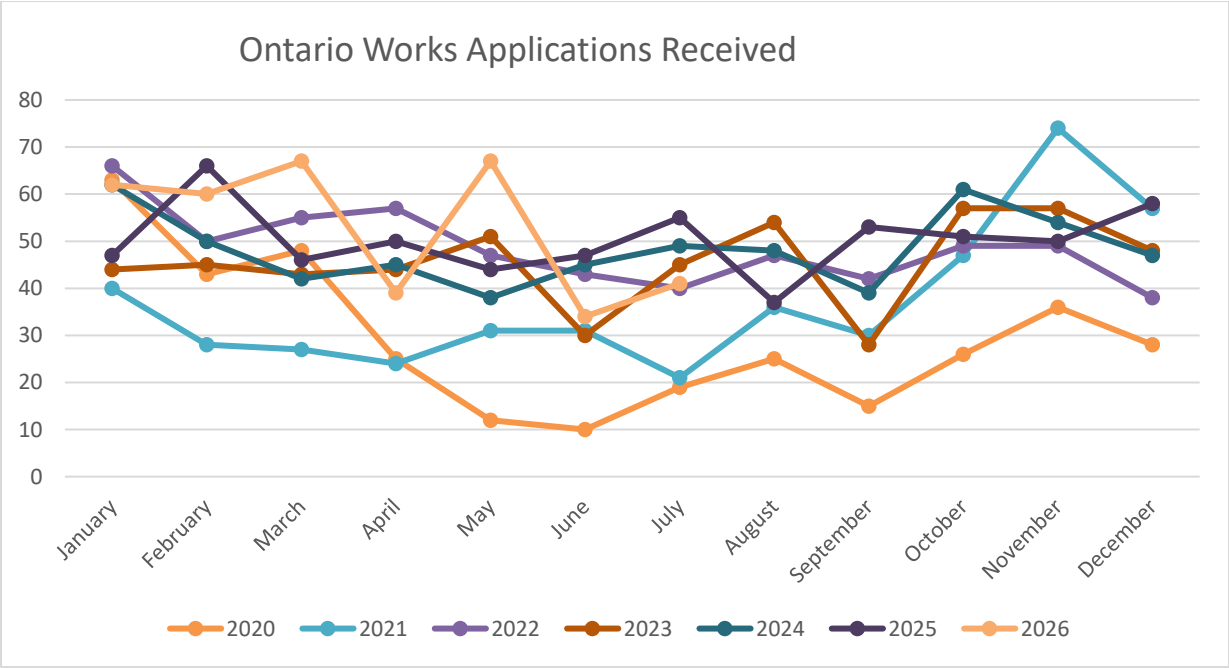
**Spaces Filled** - The number of spaces filled by a child. A child may be placed in more than one space, ie: before school space and after school space.

#### Spaces Filled by Program Time

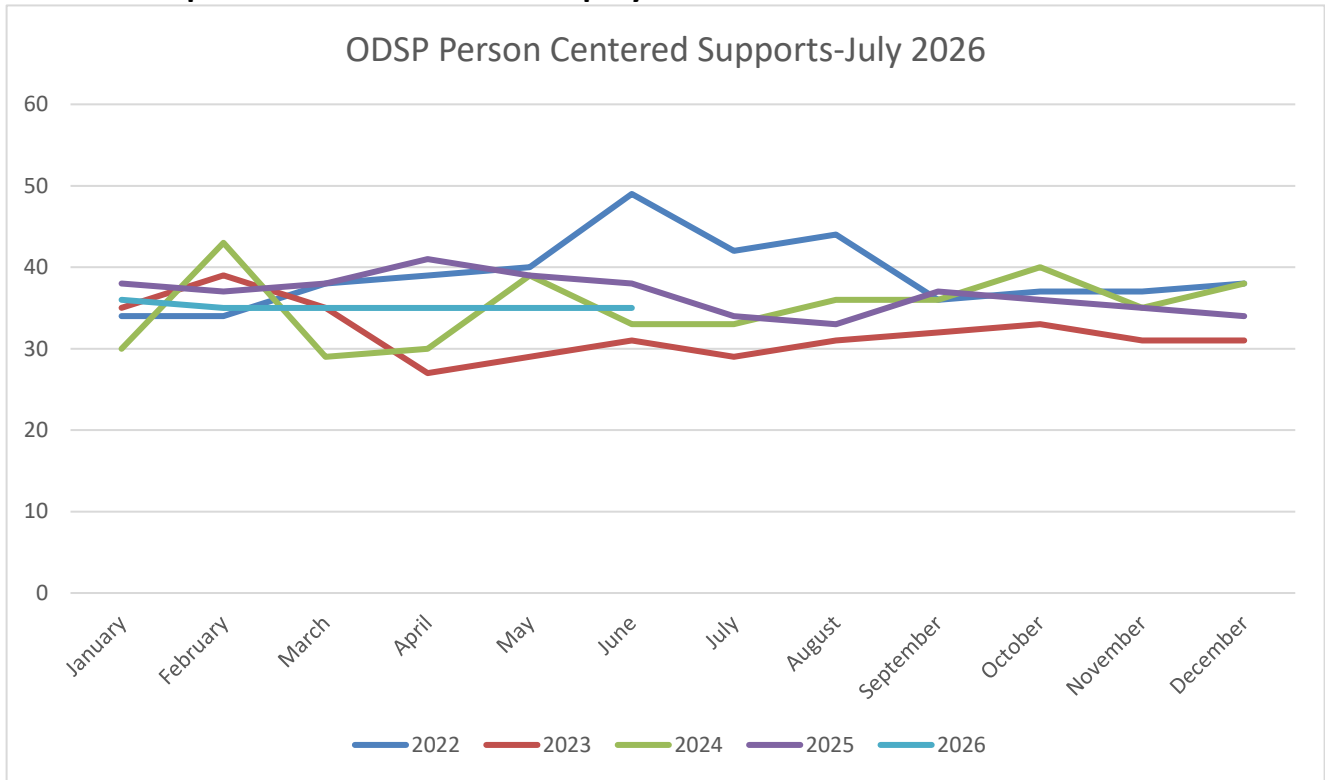




**Ontario Works Intake - Social Assistance Digital Application (SADA) & Local Office Ontario Works Applications Received**



## ODSP Participants in Ontario Works Employment Assistance



The OW Caseload continue to hold steady at **550** cases. We are providing **35** ODSP participants Person-Centred Supports. We also have **56** Temporary Care Assistance cases. **41** applications were received through the province's Ontario Works Intake Unit (OWIU).

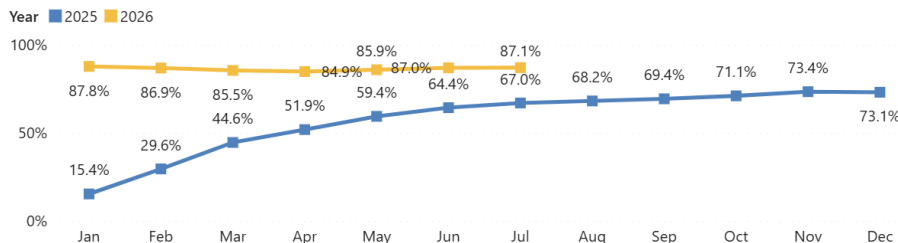
## Ontario Works (OW) Performance Measures

On March 1st, 2025, as part of the province's Employment Services Transformation, we officially entered Integrated Employment Services model (IES) along with our Northeast DSSAB partners with our new Service System Manager College Boreal. This means that employment assistance for Social Assistance recipients now moves under the Employment Ontario umbrella. We are responsible for providing Person Centered Supports to SA Recipients in 4 Support Pillars.

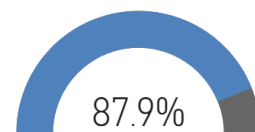
- Crisis & Safety-homelessness, personal safety
- Health-medical, mental health counselling, addiction treatment
- Life Skills-Literacy and Basic Skills such as budgeting, time management
- Community Supports-Housing, transportation and legal support

\*NDA-Non-Disabled Adult

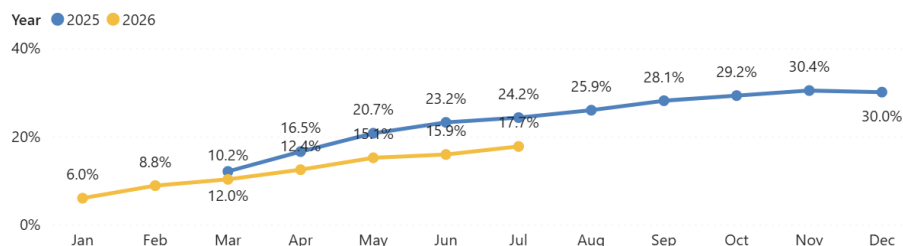
**Percentage of OW + NDA Members with mandatory participation requirements that have created a Social Assistance Action Plan (Cumulative Year-to-Date)\***



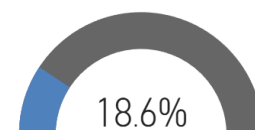
Provincial Value for Latest Month in Selected Range



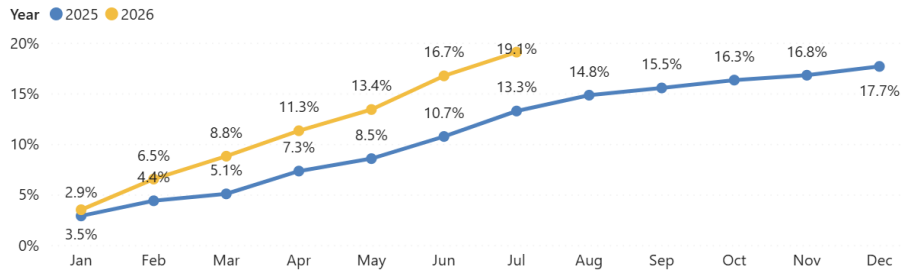
**Percentage of OW + NDA Members with mandatory participation requirements that are referred to EO (Cumulative Year-to-Date)**



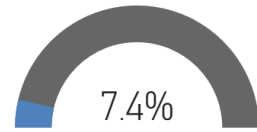
Provincial Value for Latest Month in Selected Range



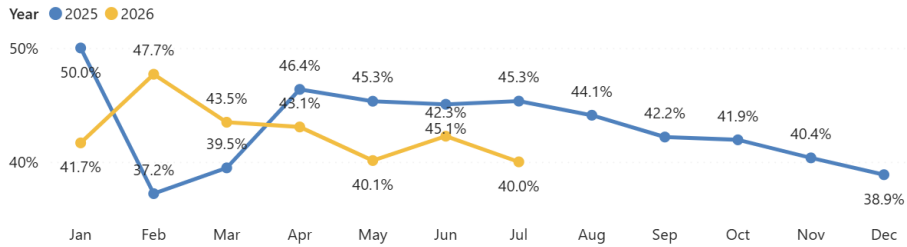
### Percentage of Ontario Works cases exiting to employment (Cumulative Year-to-Date)



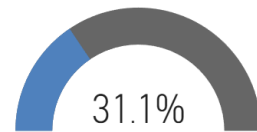
Provincial Value for Latest Month in Selected Range



### Percentage of Ontario Works cases who exit the program and return within one year (Cumulative Year-to-Date)

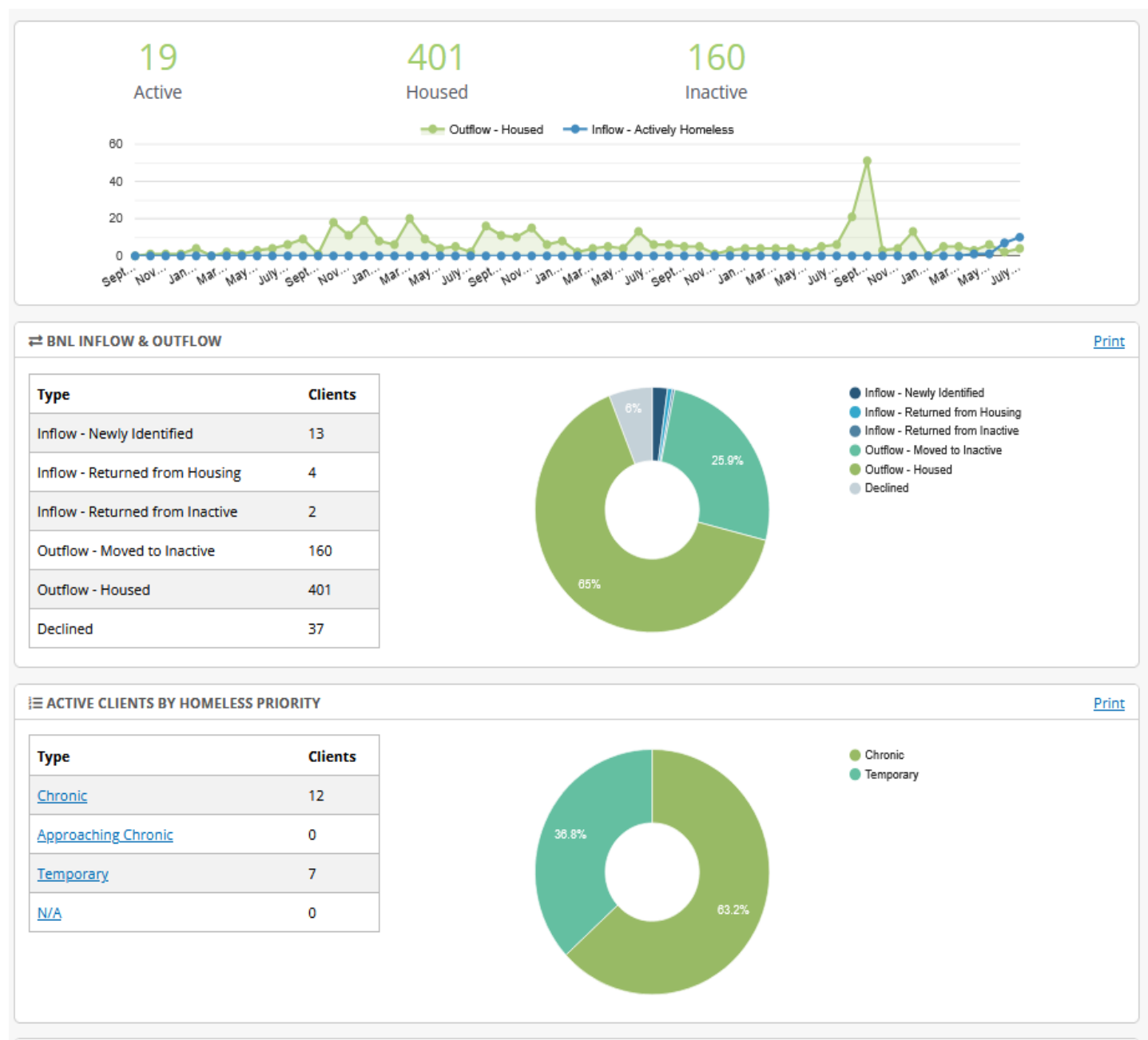


Provincial Value for Latest Month in Selected Range

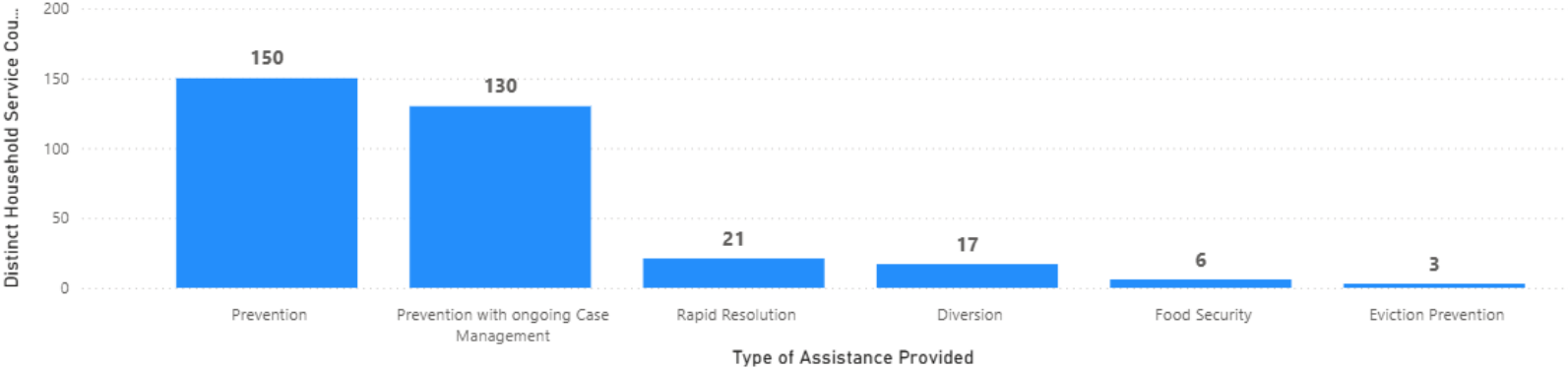


# By Name List

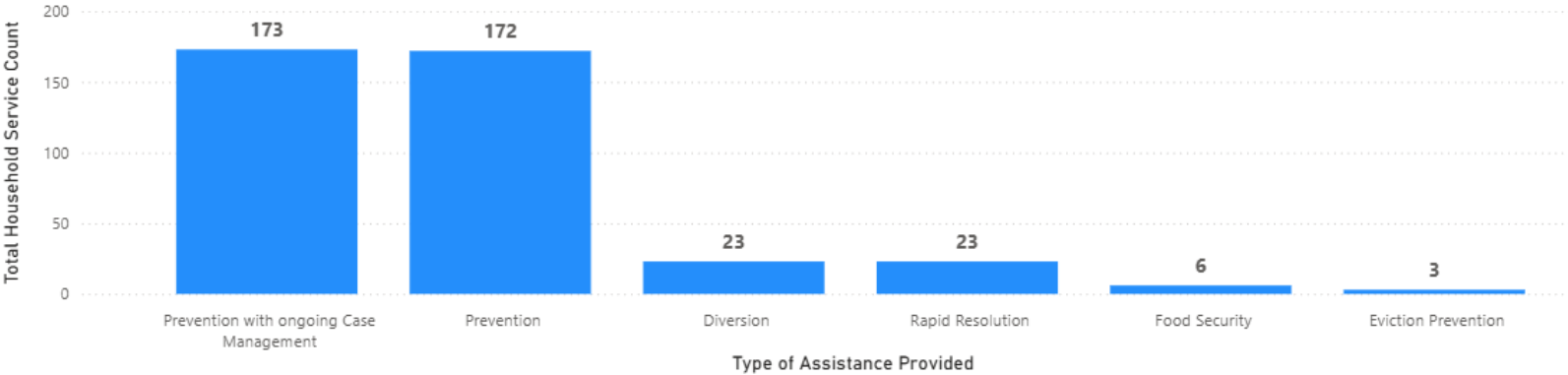
The By Name List is real-time list of all known people who are experiencing homelessness in our community that are willing to participate in being on the list and connecting with our agency for ongoing support to obtain affordable and sustainable housing. The individuals who are connected to this program are provided Intense Case Management supports with the foundations from Coordinated Access towards housing focused solutions.



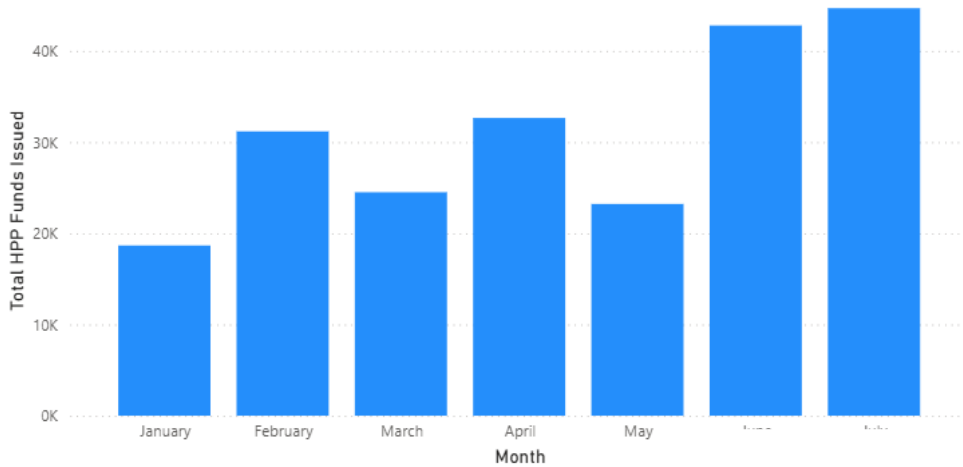
Distinct Household Service Count by Type of Assistance Provided



Total Household Service Count by Type of Assistance Provided



Total HPP Funds Issued by Month



Type of Assistance-HPP

All

Year, Month

Multiple selections

217,668.07

Total HPP Funds Issued

Provincial Priority Groups

Unique Households Served

|                                           |    |
|-------------------------------------------|----|
| Chronic Homelessness                      | 13 |
| Indigenous                                | 13 |
| Transitioning from Provincial Institution | 4  |
| Youth aged 16-25                          | 18 |
| Total                                     | 47 |

Households Served

Total HPP Funds Issued

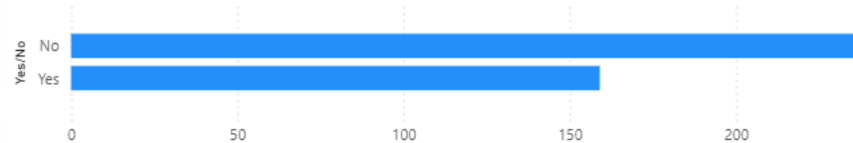
|                       |     |            |
|-----------------------|-----|------------|
| Chronic Homelessness  | 115 | 105,680.44 |
| Indigenous            | 82  | 75,184.78  |
| Low Income Non Senior | 64  | 16,798.45  |
| Low Income Senior     | 43  | 20,004.40  |
| Total                 | 294 | 217,668.07 |

Housing Status

Unique Households Served

|                                                      |     |
|------------------------------------------------------|-----|
| At Risk of Homelessness                              | 267 |
| Experiencing Homelessness (and not currently on BNL) | 24  |
| On BNL                                               | 15  |
| Total                                                | 294 |

Has the client been issued HPP in the past?



| Type of Assistance Provided             | Low Income Non Senior | Low Income Senior | ODSP | OW | Total |
|-----------------------------------------|-----------------------|-------------------|------|----|-------|
| Diversion                               | 3                     | 4                 | 5    | 5  | 17    |
| Eviction Prevention                     |                       |                   | 2    | 1  | 3     |
| Food Security                           |                       |                   | 2    | 4  | 6     |
| Prevention                              | 41                    | 33                | 58   | 20 | 150   |
| Prevention with ongoing Case Management | 17                    | 9                 | 19   | 88 | 130   |
| Rapid Resolution                        | 7                     |                   | 8    | 6  | 21    |
| Total                                   | 68                    | 4                 |      |    |       |

Year, Month

Multiple selections

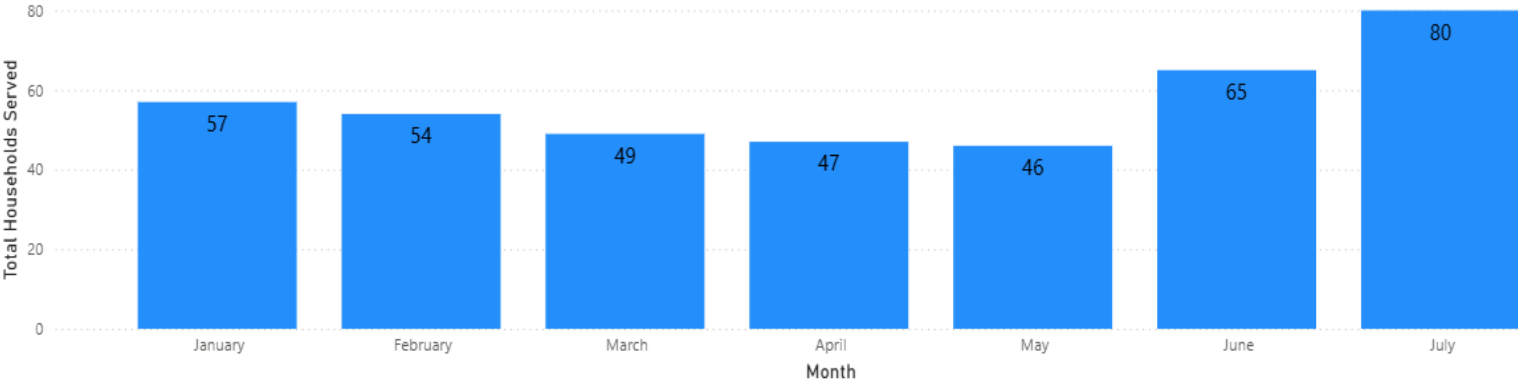
294

Unique Households Served

398

Total Households Served

Total Households Supported through HPP by Month-All



# Housing Programs Update—July 2026

| Social Housing Centralized Wait List Report |             |             |       |
|---------------------------------------------|-------------|-------------|-------|
|                                             | East        | West        | TOTAL |
|                                             | Parry Sound | Parry Sound |       |
| July 2026                                   |             |             |       |
| Seniors                                     | 58          | 155         | 213   |
| Families                                    | 189         | 503         | 692   |
| Individuals                                 | 699         | 190         | 889   |
| TOTAL                                       | 946         | 848         | 1794  |
| Total Wait List Unduplicated                |             |             | 489   |

| Social Housing Centralized Wait List (CWL) 2025-2026 Comparison<br>Applications and Households Housed from the CWL |         |         |           |        |            |                                      |         |         |           |        |            |  |
|--------------------------------------------------------------------------------------------------------------------|---------|---------|-----------|--------|------------|--------------------------------------|---------|---------|-----------|--------|------------|--|
| Month 2025                                                                                                         | New APP | New SPP | Cancelled | Housed | SPP Housed | Month 2026                           | New App | New SPP | Cancelled | Housed | SPP Housed |  |
| Jan                                                                                                                | 9       |         |           | 2      |            | Jan                                  | 6       | 0       | 9         |        |            |  |
| Feb                                                                                                                | 8       |         | 2         | 3      |            | Feb                                  | 11      | 2       | 5         | 1      |            |  |
| Mar                                                                                                                | 9       | 1       | 4         | 1      |            | Mar                                  | 9       |         | 5         | 3      | 1          |  |
| Apr                                                                                                                | 6       | 1       | 10        |        |            | Apr                                  | 4       |         |           | 1      | 1          |  |
| May                                                                                                                | 11      |         | 1         | 2      |            | May                                  | 21      | 1       |           |        |            |  |
| June                                                                                                               | 12      | 2       | 1         | 2      |            | June                                 | 14      |         | 8         | 3      |            |  |
| Jul                                                                                                                | 14      |         |           | 2      | 1          | Jul                                  | 15      |         |           | 4      | 3          |  |
| Aug                                                                                                                | 9       | 1       | 1         | 2      | 1          | Aug                                  |         |         |           |        |            |  |
| Sept                                                                                                               | 7       | 4       | 1         | 2      | 2          | Sept                                 |         |         |           |        |            |  |
| Oct                                                                                                                | 8       |         | 1         | 1      |            | Oct                                  |         |         |           |        |            |  |
| Nov                                                                                                                | 1       | 1       | 1         |        |            | Nov                                  |         |         |           |        |            |  |
| Dec                                                                                                                | 7       |         | 5         | 2      | 1          | Dec                                  |         |         |           |        |            |  |
| Total                                                                                                              | 101     | 10      | 27        | 19     | 5          | Total                                | 80      | 3       | 27        | 12     | 5          |  |
|                                                                                                                    |         |         |           |        |            | **SPP = Special Priority Placement** |         |         |           |        |            |  |

## Summary:

- There were fifteen new approved applications to the centralized waitlist in the month of July. Two applications received were ineligible – one due to arrears with a social housing provider and another due to assets in excess.
- Four applicants were housed from the waitlist, with three of them holding special priority status.
- No applications were cancelled in July.
- Three Special Priority applications were in progress, with another two sent out at the request of the applicant and/or community partner.
- Two new rent supplements started July 1, with another four anticipated to start August 1

## HOUSING OPERATIONS AND SERVICE MANAGEMENT

### July 2026 Statistical Information

#### Activity for Tenant Services

|                                                                                                      | CURRENT MONTH | YEAR TO DATE |
|------------------------------------------------------------------------------------------------------|---------------|--------------|
| Move-Outs                                                                                            | 3             | 20           |
| Move In (Centralized Waitlist along with Internal transfers)                                         | 4             | 14           |
| L1/L2 Hearings                                                                                       | 1             | 5            |
| N4 Delivered to tenant or filed with the LTB– Notice of eviction for non-payment of rent             | 1             | 5            |
| N5 Filed with the LTB– notice of eviction disturbing the quiet enjoyment of the other occupants      | 3             | 15           |
| N6 Filed with the LTB –notice of eviction for illegal acts or misrepresenting income for RGI housing | 0             | 1            |
| N7 Filed with the LTB – notice of eviction for willful damage to unit                                | 0             | 0            |
| Repayment Agreements (new)<br>(Formal & informal)                                                    | 1             | 6            |
| No Trespass Order                                                                                    | 0             | 0            |
| Mediation/Negotiation/Referrals                                                                      | 46            | 246          |
| Tenant Home Visits/Wellness checks                                                                   | 173           | 419          |
| Tenant Engagements/Education                                                                         | 18            | 69           |

## Activity for Property Maintenance

|                     |     |                                                                                                                                                  |
|---------------------|-----|--------------------------------------------------------------------------------------------------------------------------------------------------|
| Pest Control        |     | Monthly pest control inspections were completed at 8 buildings. 38 units were inspected. Of the 38 units, 2 units required treatment.            |
| Vacant LHC units    | 12  | Vacancy includes units requiring capital repairs                                                                                                 |
| Vacant units: TMV   | 3   |                                                                                                                                                  |
| After Hours Calls   | 9   | monitoring station offline, Fridge repairs required                                                                                              |
| Work Orders         | 200 | Work orders are created for our staff to complete routine maintenance repairs for all DSSAB/LHC Buildings                                        |
| Purchase Orders     | 186 | Purchase Orders are for services, and materials required outside of the Housing Operations Department scope of work for the LHC/DSSAB properties |
| Fire Inspections    | 3   | Fire inspections completed on properties in July with Huronia Alarms/FPO's. Monthly inspections continue at every building.                      |
| Annual Inspections  | 127 | Annual inspections completed in July.                                                                                                            |
| Inspections (Other) | 10  | Housing keeping, Fire Prevention Officer follow up, pests, and preconstruction/postconstruction                                                  |
| Incident Reports    | 0   |                                                                                                                                                  |

## Capital Projects Monthly Report - July 2026

### Monthly Board Report

This monthly report provides an overview of capital project activities undertaken during July 2026. The month focused on continued advancement of the approved 2026 capital program through completion, deficiency review, quotation recommendations, scheduling, contractor coordination, and progression of building envelope and site infrastructure priorities. Key activity included completion of a generator repair item, continued final inspection tracking for generator-related work, completion of one siding phase and commencement of the next phase, deficiency review for a large driveway and concrete scope, preparation of quote recommendations for several asphalt and concrete locations, continued tracking of mechanical and backflow items, and further coordination of remediation, roofing, eavestrough, exterior door, fencing, lighting, and ceiling items requiring pricing, scheduling, or final direction.

### Hazardous Material Remediation and Water Damage Repairs

Remediation and water-damage-related activity continued during July through budget review, quotation tracking, and coordination with associated repair work. One remediation scope involving interior ceiling and flooring removals remained active through budget review and further direction. An attic remediation scope remained quoted and continued to require roofing review before related decking, re-shingling, and abatement follow-up can be finalized. Additional remediation-related repair items, including interior restoration, exterior wall repair, and kitchen replacement priorities, remained pending further quotation, scope confirmation, or implementation direction. These items continued to require coordination between investigation, abatement, construction repair, maintenance turnover, and final close-out requirements.

### Plumbing, HVAC, and Duct Maintenance

Plumbing and mechanical work progressed during July primarily through tracking of previously completed and awarded scopes. One domestic hot water heater replacement had been completed, while another domestic hot water heater scope had advanced through quotation and award coordination and remained subject to scheduling and close-out requirements. Backflow preventor work remained complete for the previously closed scope, with no major new backflow completion recorded during the reporting period. No major new district-wide HVAC project was otherwise mobilized in July. Mechanical priorities will continue to be tracked through quotation, award, scheduling, completion, inspection, and future building-performance review as required.

### Doors, Siding, Painting, and Cosmetic Upgrades

Exterior finish-related scopes advanced during July through siding completion, next-phase start-up, quotation, and site review. One siding phase was completed late in the month and remained subject to deficiency verification before final payment. A subsequent siding phase commenced near the end of July, while another approved siding scope remained scheduled for future start-up. Exterior door quotation activity continued for another building-envelope item, and a fencing-related scope advanced through site review with quotation still required. Several additional exterior and cosmetic repair priorities, including sealants, beam refinishing, exterior wall repairs, and kitchen replacement work, remained pending quotation, re-pricing, or final direction before proceeding.

### Generator and Electrical Work

Generator and electrical activity continued during July through completion, final inspection tracking, and close-out coordination. One generator repair scope was completed on July 7th following prior inspection and deficiency follow-up. A separate backup-generator connection remained operational and continued through final inspection and close-out tracking. Lighting and ceiling-related items remained active across the portfolio, with previously completed work in place, one ceiling-related phase still outstanding, and another lighting and ceiling scope remaining at the quotation review stage. No major new electrical panel replacement was completed during July. Electrical and generator scopes will continue to be tracked through inspection, deficiency correction, quotation, approval, and final close-out as required.

### Roofing and Eavestrough Projects

Roofing and eavestrough activity remained active during July through quotation, re-quotation, and coordination with remediation requirements. An attic remediation scope continued to require roofing review before related decking and re-shingling requirements can be confirmed. Shed shingling work remained pending quotation. Eavestrough work also continued through re-quotation and emergency quote activity, with one scope requiring additional pricing review due to budget pressure and contractor capacity concerns, and another scope progressing through emergency quotation. Roofing and eavestrough priorities remain connected to broader building envelope planning where drainage, remediation, exterior renewal, budget availability, and contractor scheduling overlap.

### Structural Repairs, Infrastructure and Foundation Assessments

Structural and site infrastructure work advanced during July through deficiency review, quote recommendation preparation, and continued assessment of remaining paving and concrete priorities. A large driveway and concrete scope remained active, with work having commenced earlier and a July site meeting held to review deficiencies and confirm follow-up requirements. Several asphalt and concrete quote recommendations were prepared for submission in July, while other locations remained pending quotation or further review. Additional family-unit driveway locations had not yet been fully assessed or quoted. Masonry work that had previously commenced continued to be tracked through implementation and completion coordination. Remaining infrastructure priorities, including driveways, concrete, exterior wall repairs, sealants, beams, and related site work, continued to require quotation, review, deficiency follow-up, or final direction.

### Security Enhancements

No new security enhancement projects were undertaken during July. Existing measures remained in place and operational, with ongoing monitoring continuing to support building safety and access control across the portfolio. Any future security-related work will continue to be coordinated through the approved capital plan and reported as procurement, scheduling, or implementation milestones occur.

### Consulting and Engineering Contracts

Consultant, contractor, and engineering coordination remained a significant component of the capital program during July. Quotation review and recommendation preparation continued to support asphalt, concrete, driveway, siding, eavestrough, roofing, remediation, exterior door, fencing, lighting, and ceiling-related work. Site review activity supported both deficiency follow-up and quotation preparation, while several items remained pending contractor pricing, revised pricing, scheduling confirmation, or supervisory direction. These activities continue to support procurement discipline, budget validation, and appropriate implementation sequencing before additional work proceeds.

## Childcare Capital Acceleration

Childcare-related capital activity remained selective during July. A backup-generator connection serving a childcare-related facility remained operational and continued through final inspection and close-out tracking. No major new childcare-specific capital project was otherwise completed during the reporting period. Childcare-related priorities remained subject to the approved capital plan and will continue to be reported as procurement, inspection, scheduling, access, tenant communication, or implementation milestones occur.

## Completion Highlights (July 2026)

July was defined by continued movement of the 2026 capital program through completion, deficiency review, quotation recommendation, site review, scheduling, and close-out tracking. Key accomplishments included completion of one generator repair scope, completion of one siding phase subject to final deficiency verification, commencement of the next siding phase, a deficiency review meeting for a large driveway and concrete scope, preparation of several asphalt and concrete quote recommendations for submission, continued tracking of a backup-generator final inspection, and advancement of a fencing-related item through site review. The month also clarified several items requiring continued quotation, re-quotation, repair coordination, or final direction, including remediation and roofing follow-up, shed shingling, eavestrough pricing, exterior door quotation, lighting and ceiling work, exterior wall repairs, sealants, beams, kitchen replacement work, and remaining asphalt, concrete, and driveway locations.

In summary, July demonstrated continued progress across the approved 2026 capital program, with several scopes advancing through completion, start-up, deficiency review, quote recommendation, and close-out coordination. The next reporting period will focus on siding deficiency verification and continued siding implementation, follow-up on driveway and concrete deficiencies, submission and review of asphalt and concrete quote recommendations, generator final inspection close-out, eavestrough re-pricing, remediation and roofing coordination, exterior door and fencing quotations, and continued implementation of mechanical, electrical, structural, building envelope, and infrastructure priorities.

## Social Media Stats

| Facebook –District of Parry Sound Social Services Administration | FEB 2026 | MAR 2026 | APR 2026 | MAY 2026 | JUN 2026 | JULY 2026 |
|------------------------------------------------------------------|----------|----------|----------|----------|----------|-----------|
| Total Page Followers                                             | 837      | 841      | 849      | 865      | 884      | 893       |
| Post Reach this Period (# of people who saw post)                | 56,115   | 16,807   | 9473     | 10,273   | 9353     | 10,827    |
| Post Engagement this Period (# of reactions, comments, shares)   | 1,760    | 847      | 261      | 743      | 391      | 383       |

| Facebook -Esprit Place Family Resource Centre                  | FEB 2026 | MAR 2026 | APR 2026 | MAY 2026 | JUN 2026 | JUL 2026 |
|----------------------------------------------------------------|----------|----------|----------|----------|----------|----------|
| Total Page Followers                                           | 251      | 251      | 251      | 252      | 252      | 253      |
| Post Reach this Period (# of people who saw post)              | 308      | 1972     | 275      | 354      | 186      | 706      |
| Post Engagement this Period (# of reactions, comments, shares) | 3        | 15       | 2        | 8        | 11       | 6        |

| DSSAB LinkedIN Stats<br><a href="https://bit.ly/2YyFHIE">https://bit.ly/2YyFHIE</a> | FEB 2026 | MAR 2026 | APR 2026 | MAY 2026 | JUNE 2026 | JULY 2026 |
|-------------------------------------------------------------------------------------|----------|----------|----------|----------|-----------|-----------|
| Total Followers                                                                     | 598      | 601      | 604      | 609      | 612       | 612       |
| Search Appearances (in last 7 days)                                                 | 80       | 60       | 35       | 51       | 37        | 17        |
| Total Page Views                                                                    | 50       | 33       | 9        | 32       | 31        | 5         |
| Post Impressions                                                                    | 1735     | 1465     | 666      | 1282     | 1024      | 677       |
| Total Unique Visitors                                                               | 20       | 16       | 7        | 12       | 20        | 4         |

| Instagram - Esprit Place Family Resource Centre<br><a href="https://www.instagram.com/espritplace/">https://www.instagram.com/espritplace/</a> | FEB 2026 | MAR 2026 | APR 2026 | MAY 2026 | JUN 2026 | JULY 2026 |
|------------------------------------------------------------------------------------------------------------------------------------------------|----------|----------|----------|----------|----------|-----------|
| Total Followers                                                                                                                                | 120      | 122      | 122      | 123      | 124      | 125       |
| # of accumulated posts                                                                                                                         | 81       | 82       | 82       | 83       | 84       | 85        |