

September 3, 2026

**To: Candidates and Campaign Teams**

**Re: Election Advisory #10: Directing Residents to Report Municipal Issues**

---

To protect the independence, integrity, and fairness of the 2026 Municipal and School Board Election, the Municipal Clerk is providing the following reminder regarding how Candidates and Campaign Teams should respond when residents raise municipal issues during the campaign period.

**This advisory applies to all Candidates and Campaign Teams.**

During campaigning, Candidates will often speak with residents who wish to report concerns such as potholes, drainage issues, streetlights, parks, by-law concerns, or other municipal service requests. While these conversations are an important part of engaging with the community, **Candidates should encourage residents to submit their issue directly to the Town.**

In accordance with Policy No. 069 – Prohibition on the Use of Town Resources for Election Purposes (Policy), Candidates are reminded that they are not liaisons between residents and the Town and must follow the Town's established issue reporting process during the Election Period.

**Candidates are asked to direct residents to the Town's "Report an Issue" website or if a resident needs assistance with completing the service request form, to contact the Town at 519-725-2184.**

[Report an Issue | Town of Tecumseh](#)

The following guidance applies:

- If a resident raises a municipal issue while you are campaigning, encourage them to submit it through the Town of Tecumseh's Report an Issue webpage, which is the Town's official process for reporting municipal concerns. This online submission provides the resident status updates on their reported issue.
- Candidates may assist a resident in completing the Report an Issue form if requested. Assistance is limited to helping the resident navigate the form. The

## **Municipal Clerk Election Advisory #10**

resident's own contact information (name, email address, phone number, etc.) must be entered so the Town can communicate directly with the resident regarding their submission and any updates.

- During the Election Period, Candidates must not submit service requests, ideas, or report issues and concerns through the Town's Report an Issue (CityWorks) portal on behalf of residents. The only exception is if the submission relates to the Candidate's own personal residence or business address.
- Candidates should avoid suggesting that they can personally resolve, expedite, or influence the outcome of a reported municipal issue.

If you have any questions regarding this advisory, please contact the Municipal Clerk at [elections@tecumseh.ca](mailto:elections@tecumseh.ca).